

Opera Cloud Release Note 24.3

Mastel Hospitality

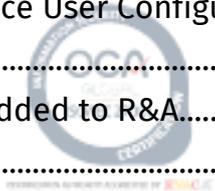
Consulting Department

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1. Log Control

Version	Date	Description	Owner
1.0	28/10/2024	Document creation	Haro,J.



2. RELEASE 24.3 GUIDE

This document includes a functional analysis of the new options included in Opera Cloud version 24.3. Direct access:

<https://docs.oracle.com/en/industries/hospitality/mobile-guest-experience/24.3/ogxrn/index.html>

Mastel recommends that the client carries out their own tests to validate the functionalities that they are most interested in activating before putting them into operation. If you want Mastel to do a personalized analysis of these tests, please contact your Account Manager or proyectos@mastel.es.



The document includes some points that have been identified with an icon. This indicates that we think it is an interesting functionality to be activated on your system.

Note: Some developments that are “Country specific” have not been included. Please access the version link to review it.

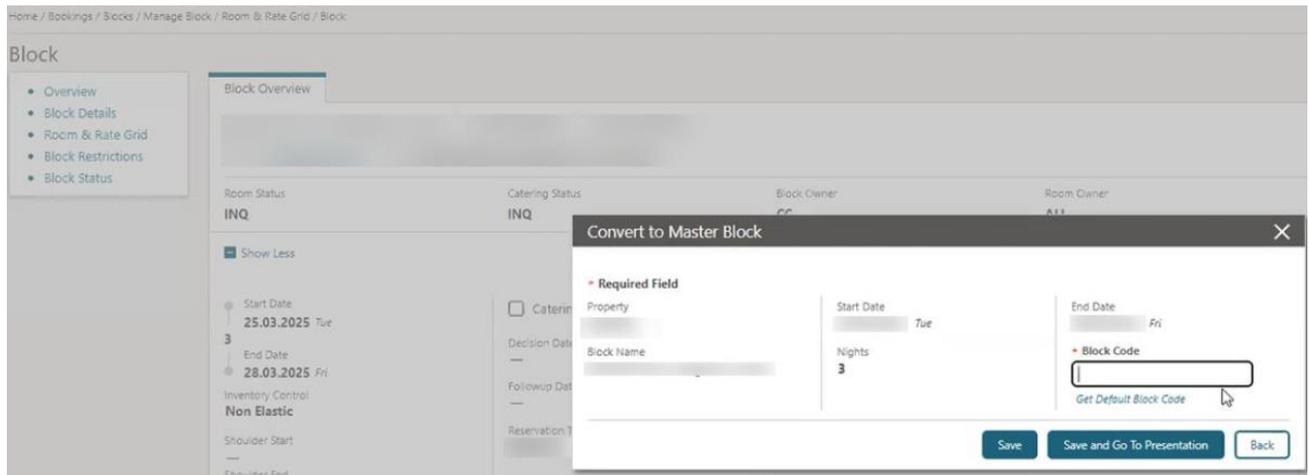
3. BLOCK MANAGEMENT

3.1. Master Sub Blocks Updated

For properties with the **Master Sub Blocks** OPERA Control active, the following updates apply:

- You can change the **Start date, End date, and Nights** of a master block for nonsynchronized blocks as long as the room and event inventory fall within the new dates.
- You can convert a regular block to a master/sub block, or convert a sub block to a regular block.





The **Copy** (block) action is available for sub blocks.

- From a property location, you can copy the sub block as a regular block or as a sub block linked to the existing master block.
- From a hub location, you can copy the sub block to the current or different property as a regular block or as a sub block linked to the existing master block.

Copy Block

i Select copy instructions for the the new block.

*** Required Field**

Copy to Property

Copy Options

Sub Block Regular Block

New Block Status

INQ

New Catering Status

INQ

*** New Start Date**

MM/DD/YYYY

New End Date

MM/DD/YYYY

Room Block

Grid Type

CURRENT

Contract Grid

Events and Space

Include Event Notes

Include Change Notes

Other Resources

Include Resource Notes

Keep Same Number of Attendees

Number of Attendees

- +

Resource Prices

Event Forecast Figures

Cancel Copy Block

Copy Block

i Select copy instructions for the the new block.

*** Required Field**

Copy to Property

*** Property**
 Q

Copy Options
 Sub Block Regular Block

New Block Status

New Catering Status

*** New Start Date**
 

*** New Block Code**
 [Get Default Block Code](#)

Include Booking Notes

Keep Same Group Profile

Adjust Decision and Followup Dates

*** Required Field**

*** Market Code**
 Q

*** Source Code**
 Q

Cancel |

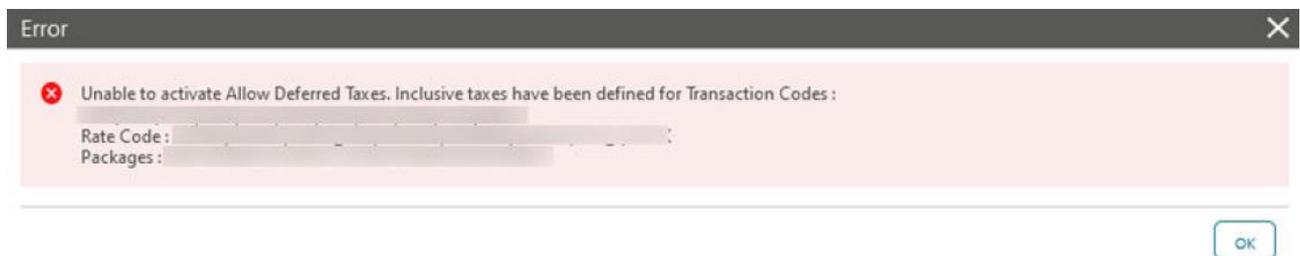
4. CASHIERING AND FINANCIALS

4.1. Allow Deferred Tax Activation Validation Updated

When activating the **Allow Deferred Tax** OPERA Control, an error appears if any transaction codes, rate code, or package codes have the **Inclusive Tax** checkbox selected.

Note:

A maximum of 1,500 characters for Transaction Codes, 1,000 characters for Rate Codes, and 1,000 characters for Package Codes appear each time the error occurs.



4.2. Consumable Inventory Added





A **Consumable Inventory** OPERA Control is added to the Cashiering group enabling you to configure consumable inventory items and monitor inventory levels based on charges posted for these items.

Home / Financial / Transaction Management / Consumable Inventory Back to Home

Consumable Inventory Help

Search

Required Field

Property Item Group

Reset

View Options

Property	Item Group	Item Code	Description	PAR Quantity	Seq	
	Articles	201201		30	1	⋮
	Articles	200909	Chips	30	2	⋮
	Articles	200902	/ Dairy Milk	30	3	⋮
	Articles	201202	Dairy Milk	50	4	⋮
	Articles	012	Cake	10	5	⋮
	Articles	001		30	6	⋮

4.2.1. Monitoring Consumable Inventory

OPERA Cloud Client Relations Bookings Front Desk Inventory Financials Channel Miscellaneous Reports

← Monitoring Consumable Inventory

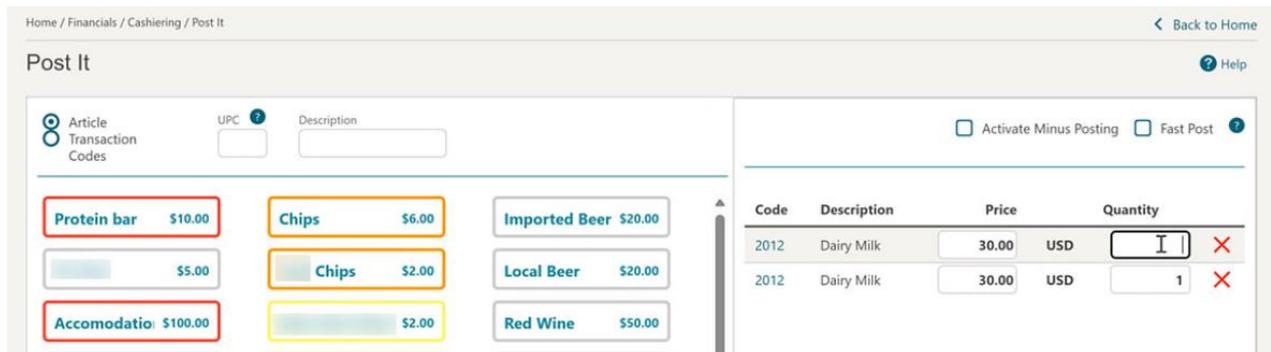
Q Item Group Articles Property

Item Code

Item Code	Description	PAR Quantity	Quantity In Stock	Stock Adjusted By	Sequence	Item Group	Action
201202	Dairy Milk	50	30		6	4 Articles	✎
001		30	25		0	6 Articles	✎
002	Bottled Water	50	60		10	7 Articles	✎
003	Sparkling water	30	40		0	8 Articles	✎
011	Cookies	20	27		0	17 Articles	✎
004	Local Beer	25	30		0	9 Articles	✎
013	Green tea mints	50	59		0	19 Articles	✎

For properties with the **Post It** and **Consumable Inventory** OPERA Controls active, a **Quantity** field is enabled in Post It to adjust the quantity.





4.2.2. Articles Report Available in R&A

An Articles report template is added to Reporting & Analytics (R&A) in the Configuration Subject Area and External Reports folder.

Articles

Jul 8, 2024

Article Code	UPC	Description	PAR Quantity	Quantity in Stock	Stock Adjusted By	Price	Inactive	Transaction Code
16			45	0	0	5	N	4040
002			20	0	0	4.75	N	2300
85			30	0	0	8	N	2300
			95	0	0	17.75		

4.2.3. End Of Day Procedure

A new procedure, **Populate Consumable Inventory Maintenance (consumable_inventory.populate_cons_inv_maintenance)**, is added with a daily frequency.

The procedure populates items for the current business day into the consumable inventory maintenance table.

4.2.4. Impact or Other Considerations

Consumable inventory is currently limited to Articles and is available when the Articles



OPERA Control is active.

4.2.5. Steps to enable

Activate the Consumable Inventory function:

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group.
4. Locate and activate the **Consumable Inventory** function.

Grant the tasks as follows:

1. From the side menu, select **Role Manager**, and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the role to update and then click the vertical ellipsis **Actions** menu and select **Edit**.
4. Select the **Financials** group and grant the **Monitoring Consumable Inventory** and **Override Article Quantity** tasks.
5. Select the **Financial Admin** group and grant the **New/Edit Consumable Inventory** and **Delete Consumable Inventory** tasks.
6. Click Save.

4.3. End Of Day Procedure Updated for Imbalance Fixes

Trial Balance and Guest Ledger imbalance improvements are included as a part of the Creating Guest Ledger (**refresh_fin_summary.refresh_resv_summary**) End of Day procedure.

4.4. Folio Data Model Updated





An **ACTUAL_POSTING_BUSINESS_DATE_TIME_ISO** element added to the sample_folio data model outputs the posting date and time in canonical format YYYY-MM-DD:THH:MM:SS.

4.5. Hurdle Rates Added to Changes Log

For properties with the **Yield Management** OPERA Control active, changes to hurdle rates are added to the Changes Log for the **Configuration** group, with Create Hurdle Rate, Update Hurdle Rate, and Delete Hurdle Rate **Action Type**.

Note:

All changes made through Oracle Hospitality Integration Platform are also recorded.

4.6. Original Invoice and Invoice Type Fields Added for Negative Direct Bill Settlement



An **Original Invoice and Invoice Type** for DB Payment Method OPERA Control is added to the **Cashiering** group. When the OPERA Control parameter is On, and you select the Direct Bill payment method, and the payment amount is negative, the Original Invoice Number and Invoice Type fields are enabled on the Folio Settlement, Passer-by, and the Credit Folio settlement screens.

4.6.1. Impact or Other Considerations

The data entered in the **Original Invoice Number** and **Invoice Type** fields is available in the **BOF_CITYLED_RECORDS** export view.

4.6.2. Steps to enable

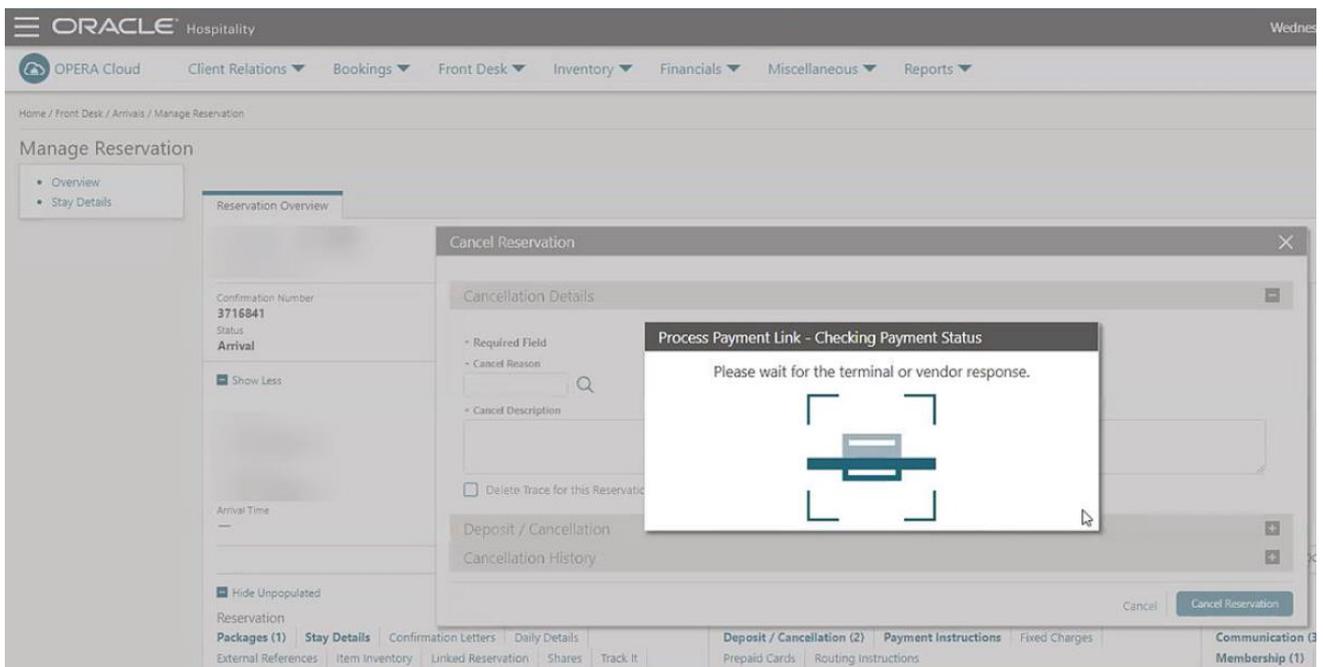
1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group.



4. Locate and turn on the **Original Invoice and Invoice Type for DB Payment Method** parameter.

4.7. Pay By Link Payment Status Check Added

For properties with the **Pay By Link** OPERA Control active, a payment status check runs when launching a reservation check-in or cancellation for reservations where the payment link was sent and is awaiting payment.



4.8. Resort Budget Forecast Subject Area Updated in R&A

The Resort Budget Forecast Subject Area for the Budget Code = TRXCODE is embedded in the Financial Transaction Details Subject Area. The following folders are embedded:

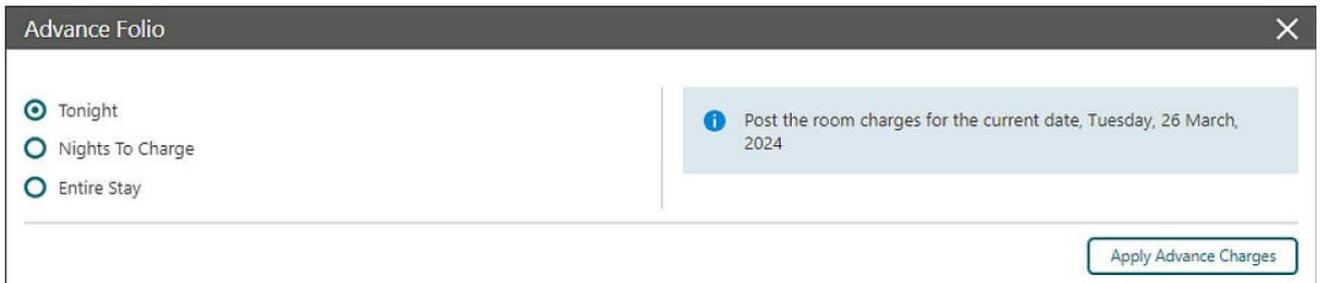
- Budget & Forecast
- Budget & Forecast Facts
- Admin

4.9. Suppress Advanced Bill Options Added





A **Suppress Advance Bill Options** OPERA Control is added to the Cashiering group to determine the Advance Folio options available.



4.9.1. Steps to enable

1. From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group.
4. Locate and update the **Suppress Advance Bill Options** setting.

5. CLIENT RELATIONS

5.1. Card Number Auto Generation for OWS Added

For properties with the **Legacy OWS (OPERA Web Service) Integration** OPERA Control active, a Web option in **Membership Type configuration** enables Card Number Auto Generation to create and edit the card number format and range used by an OPERA Webservice integrated solution.

5.2. Channel Negotiated Rates Updated

Distribution Alternate Name: Modify this field if you want to display a specific name in your distribution channels if the **Append Company Name to RateDesc** Distribution Control is turned On. This field is not applicable if OPERA Cloud connects to Distribution from the OPERA Xchange Interface (Legacy).



5.2.1. Impacto or Other Considerations

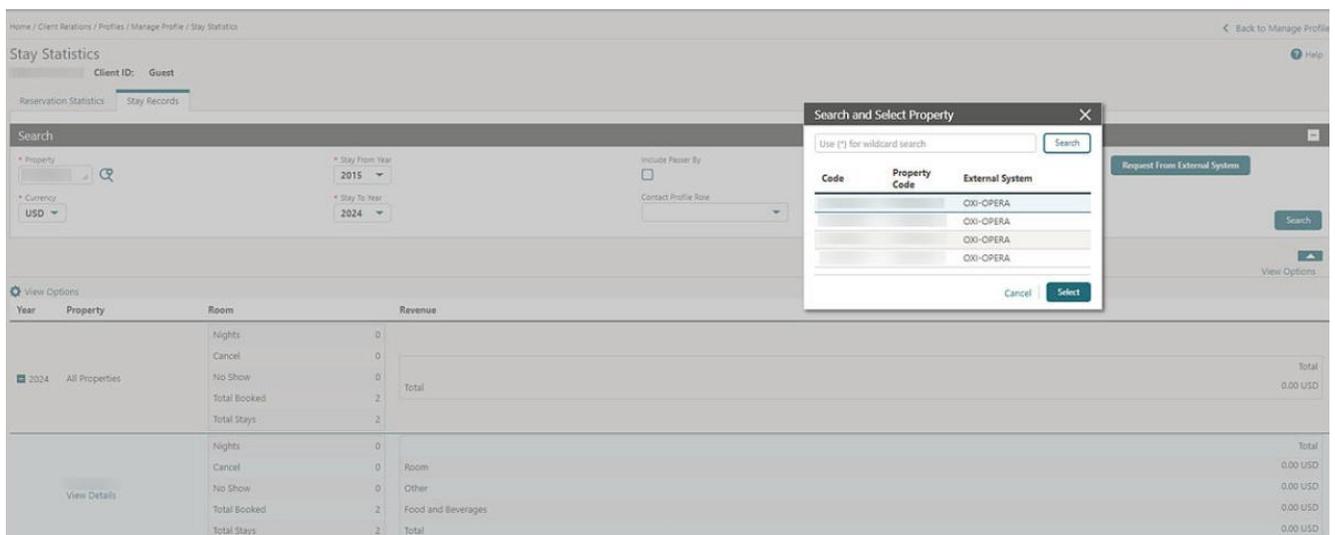
Bulk update of channel negotiated Rates for OWS and OPERA Cloud Distribution:

You can publish channel negotiated rates from the OPERA Cloud Profile screen directly. This creates and updates channel rates and channel rate access codes for OWS channels connected to OPERA Cloud, as well as Global Distributions Systems (GDS) and Oracle Hospitality Integration Platform (OHIP) distribution channels connected through OPERA Cloud Distribution.

If the OPERA Cloud Central subscription is active, you can manage those channel negotiated rates from the OPERA Cloud Profile screen for multiple properties at a time.

5.3. Request Stay Records from External System Added

For properties with the **Stay Records** OPERA Control function active and the **Subscription Management** OPERA Control parameter turned on, a profile with active subscriptions displays a **Request to External System** action button to request missing stay records from a specific property.



5.3.1. Steps to enable

1. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.



4. Select the **Client Relations** group and grant the **Request/Resync to External System** task.
5. Click **Save**.

5.4. Suspended Profiles Management Added

A **Suspended Primary Membership Profiles** OPERA Control added to the **Profile group** enables you to manage suspended member profiles received from an external PMS through OPERA Cloud HUB Adaptor.

Updates received for subscribed profiles with a primary membership are suspended (for review) in the event of the following:

- Name change (last name or first name) for a profile with a primary membership.
- Invalid enrollment code on the primary membership (includes missing the enrollment code if Enrollment Code Required is selected on the membership type).
- Invalid/missing expiry date on the primary membership (based on Expiry Date configuration on the membership type).
- Invalid/missing membership level (according to the membership level configuration for the membership type).

Name	External Name	Insert Date	Suspended Reason	Property
<div style="border: 1px solid #ccc; padding: 5px;"> <p>Error Description</p> <p>Enrollment Code is not valid</p> </div>				
	GHA REST LP, REST123	02/06/2024 Sun	Enrollment Code is not valid	LCSCRM1
	Ravi Test	06/06/2024 Thu	Name Change	LCSCRM1
	Ravi Test	06/06/2024 Thu	Name Change	LCSCRM1

5.4.1. Steps to enable



1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Profile** group.
4. Locate and activate the **Suspended Primary Membership Profiles** parameter.
5. From the side menu, select **Role Manager**, and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
6. Enter search criteria and click **Search**.
7. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
8. Select the **Client Relations** group and grant the **Suspended Primary Membership Profiles** tasks.
9. Click **Save**.

6. COUNTRY SPECIFIC

6.1. Greece - Room_Type_Based_Charge Tax Function Updated

The following is generically available but should be reviewed by properties in Greece.

A **Room Type Based Charge Date Ranges** OPERA Control is added to the **Cashiering** group to allow setting date ranges and associated amounts for each room type group for the ROOM_TYPE_BASED_CHARGE UDF Generate function.

- When the **Room Type Based Charge Date Ranges** OPERA Control is active, selecting the ROOM_TYPE_BASED_CHARGE UDF function in Configure Generates allows you to set Date Ranges and associated amounts for each Room Type Group.
- When the **Room Type Based Charge Date Ranges** OPERA Control is inactive, existing behavior appears, and you can set a single amount for each room type group for the ROOM_TYPE_BASED_CHARGE UDF Generate function.

Changes Log

An entry is added to the Changes Log for Group Configuration when Date Range Records are created, updated, or deleted.



6.1.1. Steps to enable

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group.
4. Activate the **Room Type Based Charge Date Ranges** parameter.
5. Click **Save**.

6.2. Portugal - AR Payment Receipt and PT_SAFT_104 Export Updated

The following functionality is generically available but should be reviewed by properties in Portugal.

An **AR Payment Receipt** OPERA Control added to the **Accounts Receivables group** lets you generate AR payment receipts with a receipt sequence number and receipt type PAR_AR. It allows you to define a Prefix, Suffix, and Unique ID for AR Payment Receipt numbers. When the AR Payment Receipt OPERA Control is active, the following settings are enabled:

- **AR Payment Receipt Unique ID Value** - The numeric or alphanumeric value for Unique ID on each AR Payment Receipt in the property. The value can be a maximum of 20 characters. Special Characters are not allowed.
- **Prefix for AR Payment Receipt** - The Prefix for AR Payment Receipt sequence numbers in the property. This can be a numeric or alphanumeric value. The value can be a maximum of 20 characters. Special Characters are not allowed.
- **Suffix for AR Payment Receipt** - The Suffix for AR Payment Receipt sequence numbers in the property. This can be a numeric or alphanumeric value. The value can be a maximum of 20 characters. Special Characters are not allowed.

Role Manager

The following tasks are added to the **Toolbox group**:

- **Receipt Numbers** - Allows you to access the Receipt Numbers screen.
- **Update Receipt Numbers** - Allows you to update the Start Sequence Number for AR Payment Receipts.

Toolbox

The Receipt Numbers menu is added under the **Document Number Update** in Toolbox. When you have the associated Role Manager > Tasks, you can access the Receipt Numbers menu,



and the AR Payment Receipt Number last sequence appears. You can also update the Start Sequence Number for the AR Payment Receipt.

Manage Reports

The Internal Report Group for **Accounts Receivable Payment Receipt** is added.

Use the customized reports in this report group when generating the Accounts Receivable Payment Receipt.

AR Payment Receipt

You should base the AR payment Receipt on the sample_payment.

The following elements are added to the payment receipt data model (XML):

- **RECEIPT_NO** - Displays the AR Payment Receipt Number, including the AR Payment Receipt Prefix and AR Payment Receipt Suffix.
- **ATCUD** - Displays the ATCUD (Unique ID and AR Payment Receipt Number).
- **SOFTWARE_CERT_NO** - Displays the Software Certificate Number followed by /AT.

AR Payment

Posting a payment in Accounts Receivable generates an **AR Payment Receipt** from the PAR_AR receipt type sequence.

Receipt History

Receipt type PAR_AR for AR Payment Receipts appear in **Receipt History**.

PT_SAFT_104 Export

Selecting a new copy of the PT_SAFT_104 and generating data displays a new section.

<Payments> with the details of AR Payment Receipts generated.

6.2.1. Steps to enable

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Accounts Receivables** group.
4. Locate and activate the **AR Payment Receipt** parameter.
 - a. Update the **AR Payment Receipt Unique ID Value** setting, as required.
 - b. Update the **Prefix for AR Payment Receipt** setting, as required.

c. Update the **Suffix for AR Payment** Receipt setting, as required.

5. From the side menu, select **Role Manager**, and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.

6. Enter search criteria and click **Search**

7. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.

8. Select the **Toolbox** group and grant the **Receipt Number** and **Update Receipt Number** tasks.

9. Click **Save**.

7. Events

7.1. Banquet Check by Event Updated

When generating the **Banquet Check by Event** , the following custom message texts output according to the language selected in the report setup.

- Business Block Name: SC_BUSINESS_BLOCK_NAME

- Arrival: SC_STD_ARRIVAL

- Departure: SC_STD_DEPARTURE

- Block ID: SC_BB_ID

- Event ID: SC_REP_BEO_EVENT_ID

- Qty: REP_PFI_QTY

- Curr.: REP_PFI_CURR

- Unit Price: REP_PFI_CURR

- Orig. Unit Price: SC_ORIG_UNIT_PRICE

- Discount %: IFC_WEB_ITEM_DISC

- Summary by Revenue

Group: PROFORMA_INVOICE_SUMMARY_BY_REVENUE_GROUP

- Summary by Revenue Type: REP_PFI_SRT

- Total Including Tax: SC_TOTAL_INCLUDING_TAX

- Total Discount: SC_TOTAL_DISCOUNT



- Total: SC_STD_TOTAL
- Signature: REP_PFI_SIGNATURE

7.2. Banquet Event Order Data Model Updated

The data models of the Banquet Event Orders (sample_beo_1column, sample_beo_2column, sample_beo_2column_fb) added a **REV_PAK_DET_PRICE XML** element that the Revenue Summary section of RTF can add to output the price per revenue type for catering packages when the **Revenue Summary** is set to Internal.

Revenue Summary				
Date	Qty.	Item	Price	Total
for-each REV_SUMMARY_BY_DAY_ROW REV_DATE	for-each REV_SUMMARY REV_QUANTITY	REV_NAME	REV_PRICE	IFREV_TOTALEND IF
	IFfor for	REV_DET_EVENT_DESC REV_DET_REVENUE_DESC	REV_PAK_DET_PRICE	REV_DET_TOTALend ndEND IFend REV_SUMMARY
REV_DATE		Total per Day		REV_DAY_TOTALend REV_SUMMARY_BY_DAY_ROW
		Total		REV_GRAND_TOTAL
end REV_SUMMARY_GRAND_ROW				



CERTIFICATION NUMBER: 202401030

Revenue Summary				
Date	Qty.	Item	Price	Total
07.15.24		Additional Food Charge		1.440,00
07.15.24		Total per Day		1.440,00
07.16.24		Additional Audio Visual Equipment Charge		50,00
	40	Pelican Meeting Package	56,00	
		Meeting		
		Audio Visual Equipment	30,00	1.200,00
		Miscellaneous	6,00	240,00
		Lunch		
		Food	20,00	800,00
		Additional Rental Charge		500,00
07.16.24		Total per Day		2.790,00
07.17.24		Additional Audio Visual Equipment Charge		275,00
		Additional Beverage Charge		120,00
		Additional Food Charge		640,00
		Additional Rental Charge		500,00
07.17.24		Total per Day		1.535,00
07.18.24		Additional Audio Visual Equipment Charge		275,00
	40	Daily Delegate Meeting Package	322,00	
		Meeting		
		Audio Visual Equipment	20,00	800,00
		Breakfast		
		Food	24,00	960,00
		Guest Room Revenue	215,00	8.600,00
		Coffee Break		
		Food	33,00	1.320,00
		Lunch		
		Food	30,00	1.200,00

When generating the Banquet Event Order, the following **custom message texts** output according to the language selected in the report setup. When adding the translation value, the ^1 is a placeholder for the revenue type description and should be placed accordingly.

- Additional ^1 Charge: SC_BEO_ADD_CHARGE

7.3. Create Event Updated with Manage Resources Action

For properties with **Catering Events and Event Resources** OPERA Controls active, a new **Save and Manage Resources** button added to Create Event directly adds resources for the new event.



Home / Bookings / Blocks / Manage Block / Block / Manage Events / Create Event ← Back to Manage Event

Create Event Help

Room Status: PEN Catering Status: PEN Room Owner: Catering Owner: Property: BHOTEL

Event Details

Required Field

Property: HOTEL

Event Name:

Event Type:

Status: PEN

Start Date: 31.05.2025

End Date: 31.05.2025

Start Time: 10:00

End Time: 14:00

Expected Attendees: 25

Guaranteed Attendees:

Actual Attendees:

Space:

Rental Code:

Setup Style:

Setup Time:

Tear Down Time:

Rental Amount: USD

Discount:

Display Doorcard
Doorcard:

Loud Event

Do Not Move

Block With Lots of Events

Cancel Select Alternate Space **Save and Manage Resources** Save and Copy Event Save and Create Another Event Save and Create Sub Event Save and Manage Event Save

7.4. Function Diary Updated

For properties with the **Catering Events** OPERA Control active, the Function Diary makes the following updates available.

The Event Label information appears in a multi-day **View**.

Function Diary Help Sell Messages (7) I Want To

Search

Property: Start Date: 08.06.2024 View: 7 Days Start Time: 07:00 Event Label: Booking Name Event Status: ACT,ALLO,DED,DEF,DMK,INQ,OP... Minimum Area: Square Meters Default Hint Box Values: Event Category,Event Status...

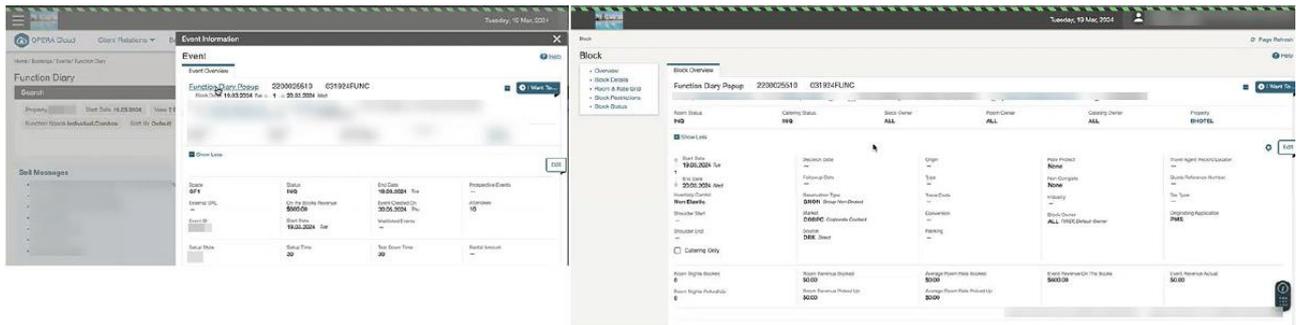
Space: AFCA,ANFR,ANNA,B300,BAAN,BA... Function Space: Individual,Combos Sort By: Default Include Hidden Spaces,Show... Modify Search Criteria Search

08.06.2024 View: 7 Days Days of Week: Show Rooms Show Only Available Spaces Advance Hint Box Values (7) All Show Advance Hint Box Elements Legend

Function Space	08 Sat	09 Sun	10 Mon	11 Tue	12 Wed	13 Thu	14 Fri
Corporate	Corporate	Corporate	Corporate	Corporate	Corporate	Corporate	Corporate
Paper Mod				Paper Mod	Paper Mod	Paper Mod	Paper Mod
Seminar C				Seminar C	Seminar C	Seminar C	Seminar C

The Block Presentation (Manage Block) opens in a separate browser session when you click the **Block Name** link in Event Overview.

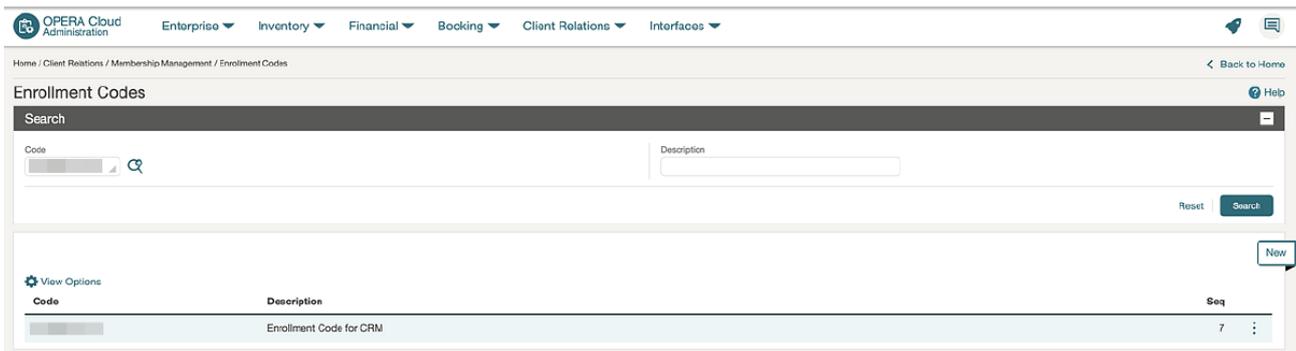




8. MEMBERSHIP

8.1. Enrollment Code Configuration Updated

For properties with the **Enrollment** OPERA Control active, you can configure enrollment **Codes** up to 10 characters.



8.2. Loyalty Card Number Handling Updated

For properties with an **OPERA Cloud Loyalty** subscription, or for properties with an **OPERA Cloud Foundation** subscription and the **Loyalty Membership Configuration** OPERA Control active, **Membership card handling** is updated to allow you to configure the membership type to auto-generate and to validate manually entered numbers. If both the **Card Number Validation** and **Card Number Auto Generation** checkboxes are selected, the card number autopopulates. However, if you remove the card number and manually enter a card number, then validation is invoked.



Card Number Details
✕

Edit

i When Random Generation is set to Alpha-numeric, it must not include the Card number Validation Sequence. This configuration will only work when Random Generation is set to Numeric.

Card Number Validation Card Number Auto Generation

Allow duplicate card numbers

Expiration Date Required

Level Required

Name on Card From Alt Name

Save Card Number History

Card Number Auto Generation
-

Delete

@ OPERA

Card Prefix CRM	To Sequence Number 999999	Format (?) —
From Sequence Number (?) 100000	<input type="checkbox"/> Random Generation (?)	

8.3. Membership Activity Tile Added



A **Membership Activity Dashboard Tile** provides a synopsis of the membership activity details (Arrivals, In-House, and Departures) along with the projected revenue for a given Membership Type for the current business date. The **Arrivals**, **In-House**, and **Departures** values provide links to the pre-filtered reservation search.

When multiple properties are selected, **Projected Revenue** appears in the currency selected for the **Central Currency Code** OPERA Control.





When a single property is selected, the Projected Revenue appears in the Property currency.



8.3.1. Steps to enable

1. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
4. Select the **General** group and grant the **View Membership Activity Tile** task.
5. Click **Save**.

Note:

The existing **Edit Dashboard** task is required to add the tile to dashboard pages.



8.4. Membership Promotions Updated

For properties with the **Promotions Module and Membership Promotions** OPERA Controls active, you can configure profile **Promotion Group** promotion codes in the **Template** and copy to specific properties.

You can add multiple promotion codes for a **Profile Membership**. These promotions are considered when generating membership transactions and calculating points based on Membership Type Rules configured with **Promotion Codes in the General Rule Conditions**.

8.5. Tier Management Usability Improved

New search criteria added in Tier Management improve usability.

- Evaluation Date From
- Evaluation Date To
- Process Date From



- Process Date To
- Batch ID updated to an edit field

Pagination added to search results and Batch Details displays 20 batch records per page.

Changes applied to a Tier Processing batch creates a job allowing the process to run in the background.

The screenshot shows the OPERA Cloud interface for Tier Management. At the top, there is a navigation bar with various menu items. Below it, the 'Tier Management' section includes a search filter with fields for Batch ID, Process, Evaluation Date From/To, and Process Date From/To. A table below the search filter displays the following data:

Batch ID	Process	Membership Type	Process Date	Evaluation Date	Complete	Total	Deleted	User	Pending	Errors	Locked
276797	Renewal		06/05/2024 Mon	06/05/2024 Mon	1	1	0		0	0	0
276796	Downgrade		06/05/2024 Mon	06/05/2024 Mon	0	0	0		0	0	0
276795	Upgrade		06/05/2024 Mon	06/05/2024 Mon	2	2	0		0	0	0
276794	Upgrade		06/05/2024 Mon	06/05/2024 Mon	0	0	0		0	0	0
276793	Upgrade		06/05/2024 Mon	06/05/2024 Mon	0	0	0		0	0	0
276775	Renewal		04/05/2024 Sat	04/05/2024 Sat	0	1	0		1	0	0
276774	Downgrade		04/05/2024 Sat	04/05/2024 Sat	0	0	0		0	0	0
276773	Upgrade		04/05/2024 Sat	04/05/2024 Sat	106	106	0		0	0	0
276755	Renewal		04/05/2024 Sat	04/05/2024 Sat	0	1	0		1	0	0
276754	Downgrade		04/05/2024 Sat	04/05/2024 Sat	0	0	0		0	0	0

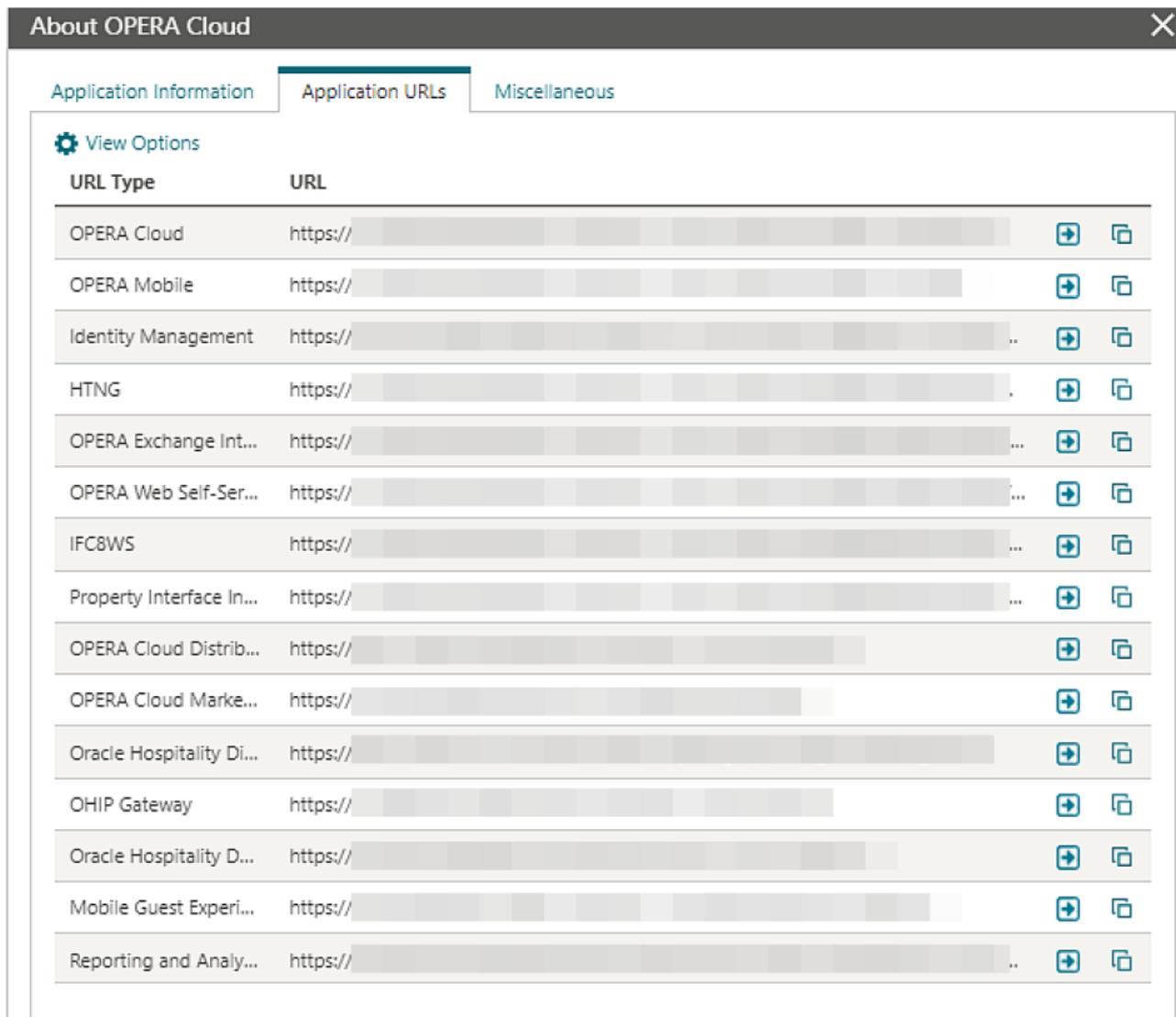
At the bottom of the table, there is a pagination control showing 'Previous 1 2 3 4 5 ... 12037 Next'. A context menu is visible over the last row, with options: 'View Detail', 'Purge This Batch', and 'Apply Changes From Batch'.

9. MISCELLANEOUS

9.1. Application URLs Added to About OPERA Cloud

For tenants using OPERA Cloud Identity Management, the **About OPERA Cloud** option presents a new **Application URLs** tab displaying a list of all product URLs in one location. You can copy the URLs to your clipboard or launch them in a new browser session using the available action icons.





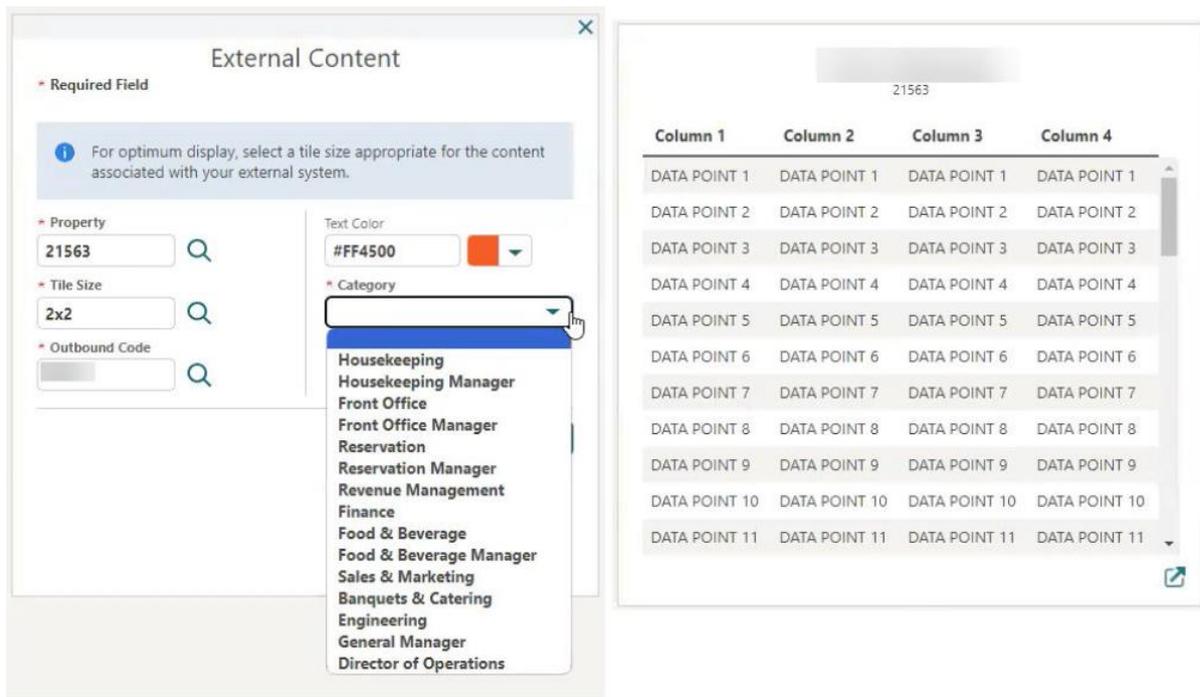
9.2. External System Content Dashboard Tile Added



A new **External (System) Content dashboard** tile displays data fetched from external systems based on DASHBOARD TILE Outbound System Configuration.

The assignment of a **Category** to the tile controls the display of content that requires you to have the corresponding **View <Category> External Content Tile** task assigned to your role.



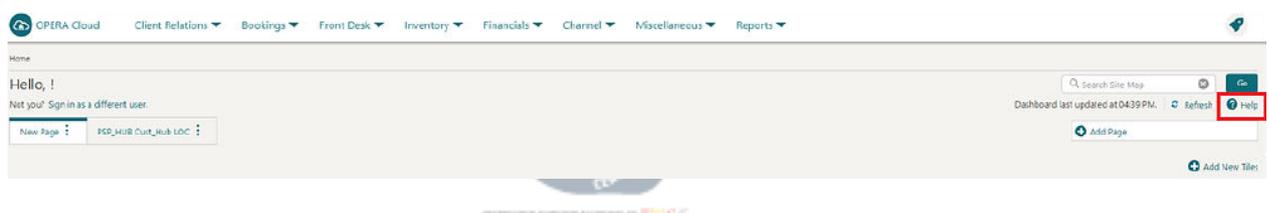


9.2.1. Steps to enable

1. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
4. Select the **General** group and grant these tasks as needed: **View External Content Tile** and **View <Category> Tile** sub tasks.
5. Click **Save**.

9.3. Help Link Added to Dashboard

A new **Help** link added on the dashboard gives you single-click access to the OPERA Cloud version-specific user guide URL.

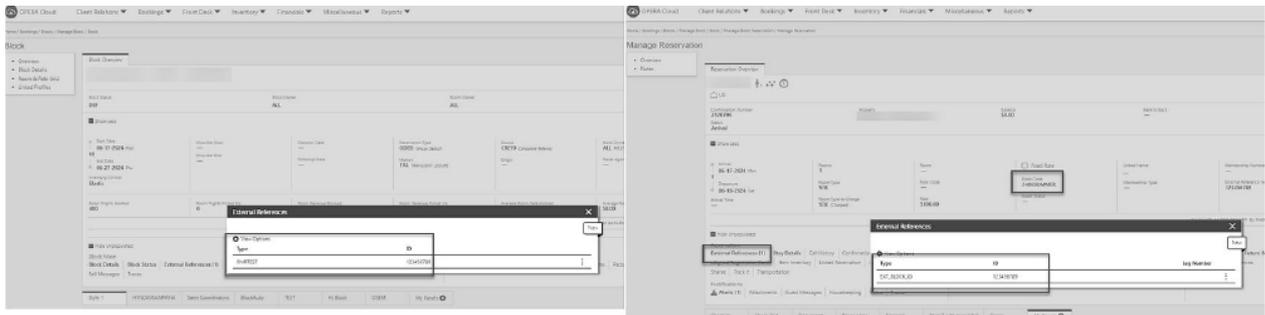


10. RESERVATIONS

10.1. Default External Reference Type for Block Reservations OPERA Control Added



For properties with the **Business Blocks OPERA Control active**, the **Reservations group adds a Default Block External Reference Type OPERA Control**. The new control determines which Block External Reference Type record copies to block reservations created (including the PM template reservation). The reservation External Reference Type sets as EXT_BLOCK_ID.



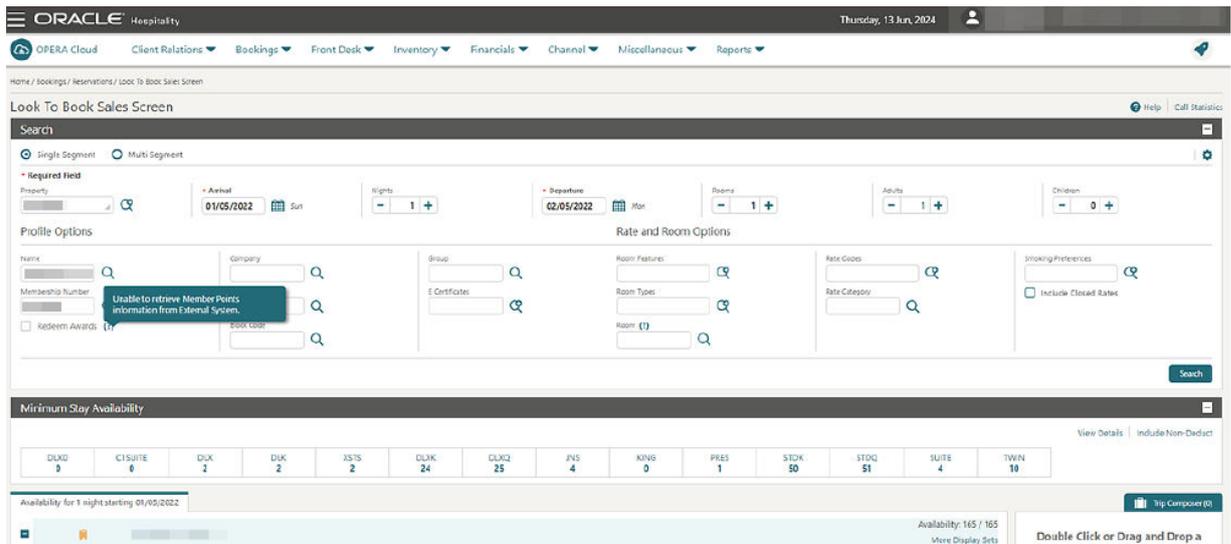
10.1.1. Steps to enable

1. From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
2. Select or confirm the Property.
3. Select the Reservations group.
4. Locate and update the Default Block External Reference Type for Reservations setting.

10.2. 10.2. Look To Book Updated

For properties with the **Loyalty Membership Configuration OPERA Control active**, the updated Look to Book allows you to make reservations even when you cannot retrieve member points information from the external loyalty system.





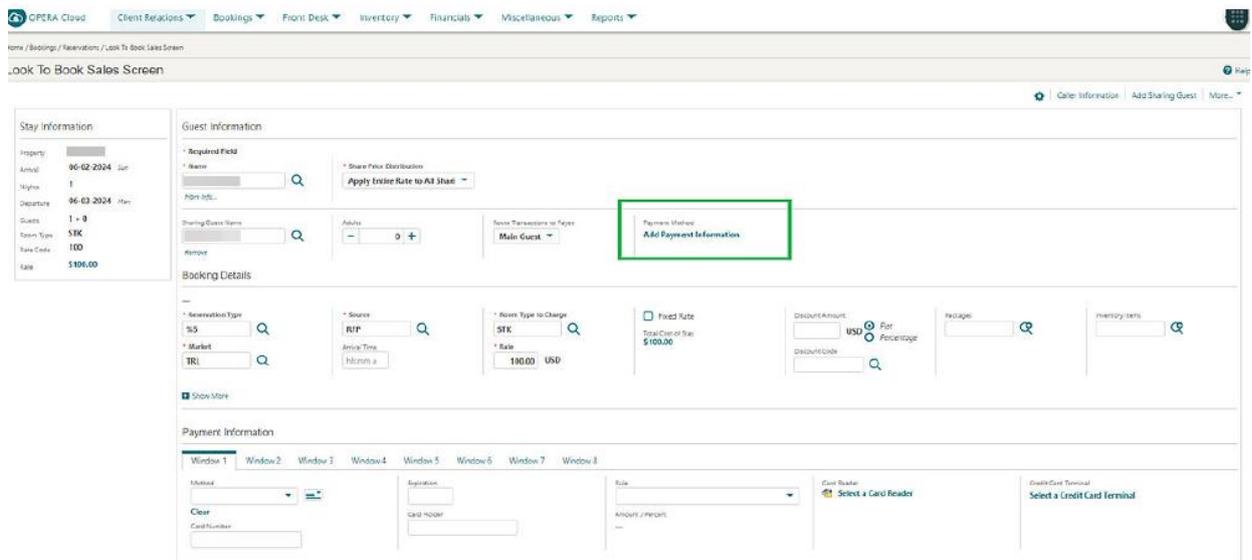
10.3. Guaranteed Availability for Members Updated

For properties with the **Membership Rate Rules** and the **Guaranteed Availability Rate Rules** OPERA Controls active and the **Membership Rate Rules** configured with the **Latest Time of Booking** and the **No. of Days Before Arrival** values (enabled when the **Guaranteed** checkbox is selected). These membership rate rules are referenced when creating reservations in the **Look to Book Sales Screen** and are considered for members' guaranteed availability for reservation dates with rate restrictions.

10.4. Payment Method for Share Reservations Added to Look To Book Now

For properties with the Shares OPERA Control active, you can add a payment method to share reservations from within Look to Book - Book Now. If the Method of Payment is Mandatory for Reservations OPERA Control is active, you must add a payment method for Window 1.





10.5. Reservation Routing Updated

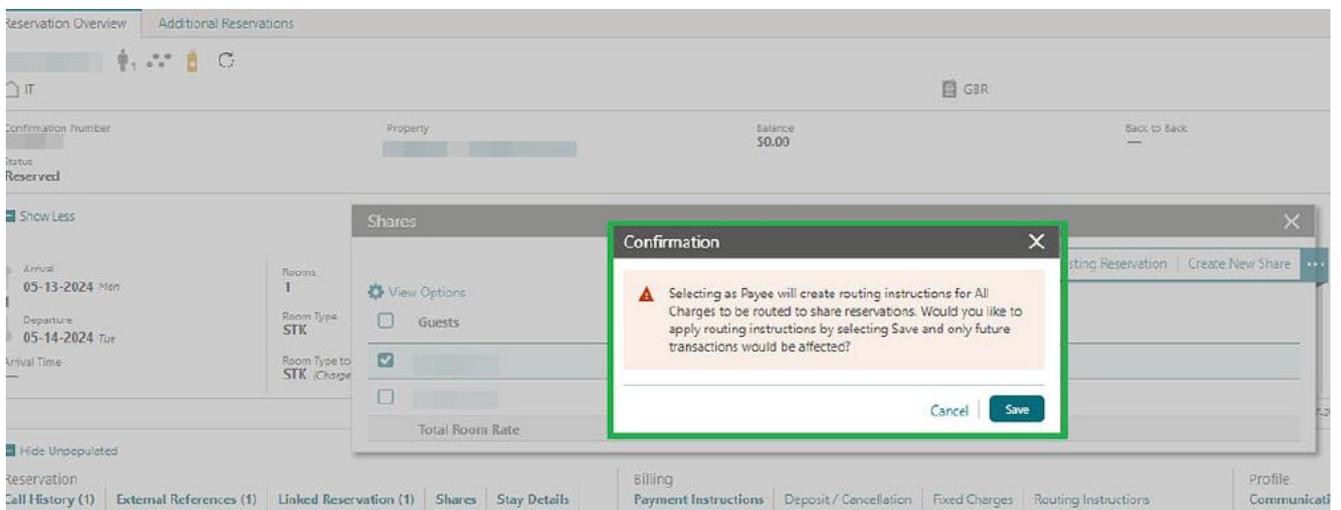
For properties with the Routing OPERA Control active:

A **Save and Refresh** action is available to refresh routing when "*" all charge routing changes are made completed. For properties with the **Room Routing Refresh** OPERA Control active, you are presented with a Refresh Routing screen displaying the affected postings eligible for transfer.

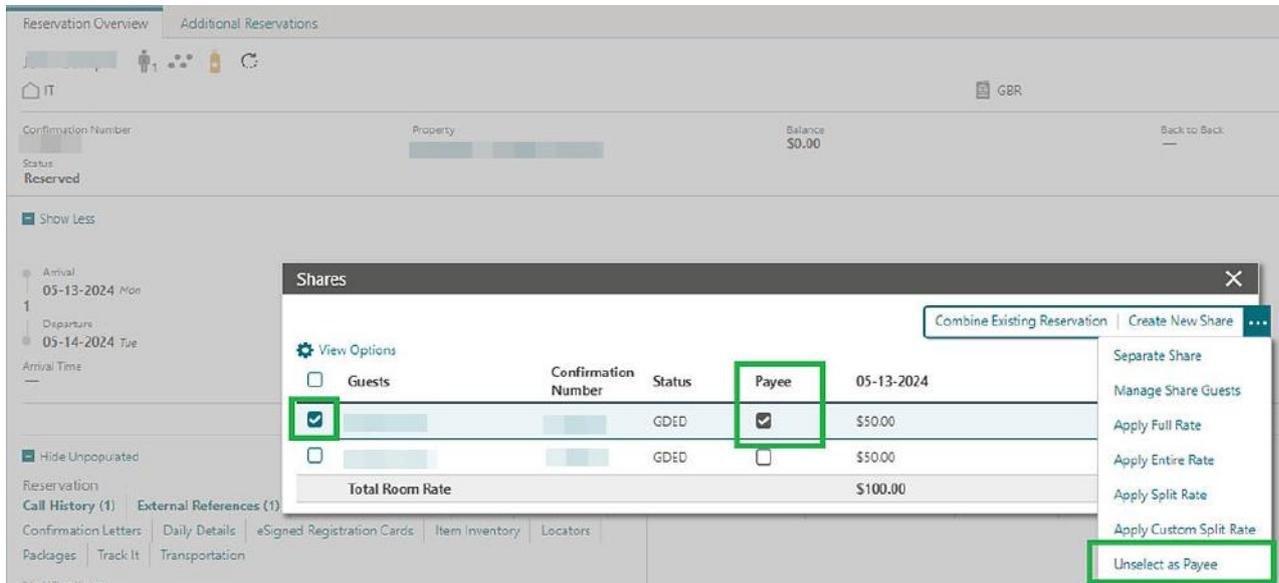
For properties with the **Shares** OPERA Control active, a confirmation prompt appears when you select the **Select a Payee** action. Upon clicking Save, routing instructions for all future transactions are routed to the Payee.

Note:

This overrides any existing routing instructions (current behavior).



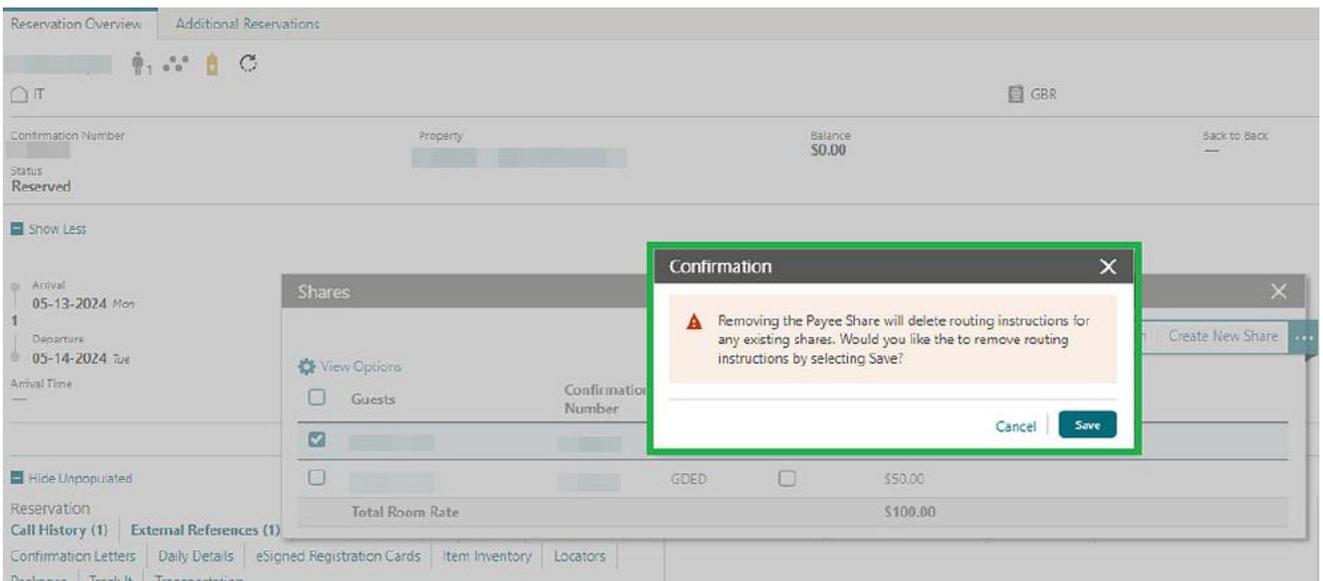
To remove the Payee, select the Payee Share reservation, and the **Unselect as Payee** option becomes available.



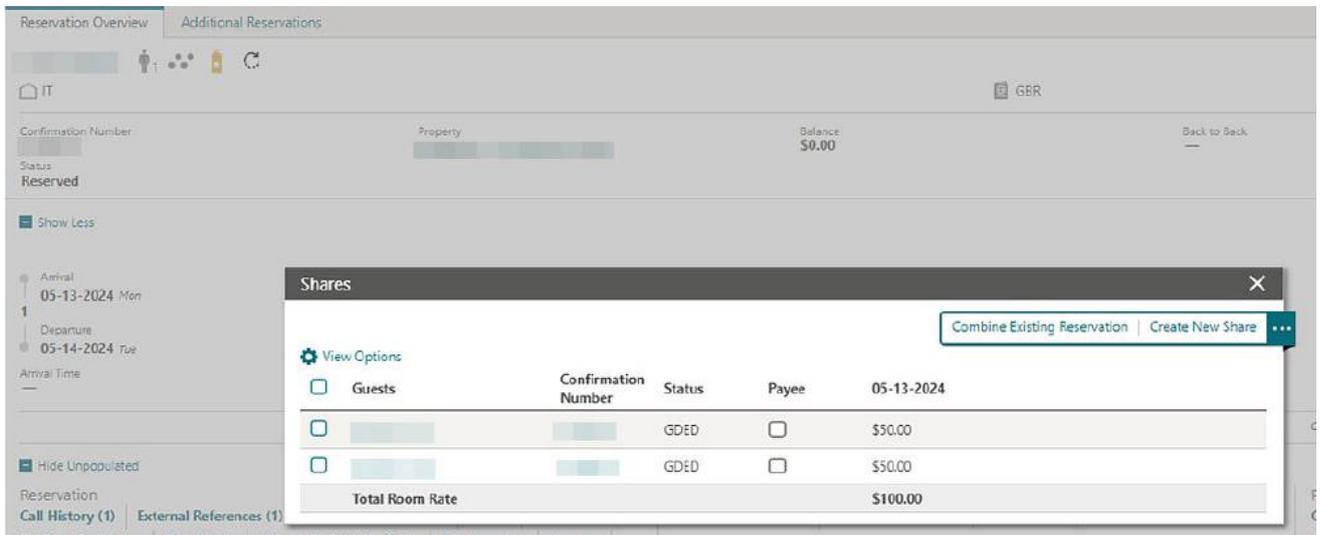
By removing the Payee, routing instructions are removed and will only impact future transactions to no longer be routed to the **Payee** or any reservation.

Note:

If routing instructions are modified or additional routing instructions are created, this also removes the routing instructions (current behavior).



The Payee checkbox no longer appears once removed.



10.6. Reservation Sales Screen Updated

The following updates are made to the Reservation Sales Screen.

- An icon  indicates changing values in the Reservation Sales Screen. This change icon appears in the Overview Screen for **Adults, Children, Child Ages, Block Code, Fixed Rate, Rate Code, Effective Rate, Suppress Rate, Room Type To Charge, Market Code, Source Code, Discount Amount, Discount Percent, and Discount Reason** fields. When the change icon appears under one of these fields, clicking the View Details link next to that icon opens the daily details drawer giving you the ability to view those changing values on a daily basis. **Rate Amount** changes are indicated by an icon  in the Rate Availability Mini Card, the Room & Rate Details Drawer, the Overview, and the Daily Details screens.
- You can navigate between the **Create Reservation, Find Reservation, and Property Brochure** using the action button located in the top right of the Reservation Sales Screen.
- When navigating from the **In-progress Reservation** screen back to the **Availability Search** using the back arrow, you can update the search criteria and make a new selection that updates the reservation in the **Trip Composer**. Click the checkmark in Trip Composer to accept those changes and continue with the booking process.
- You can move an existing reservation to another property by clicking **Move Reservation** in the **Reservation Search** screen. The original reservation criteria, except the property, prepopulates in the search, and you can select a **new property and update or add any other criteria** such as stay dates, number of nights, or number of persons. Add the new selection from the availability results to the **Trip Composer** and click **Move Reservation**. Review and update any details for the In- progress Reservation screen and confirm the move by clicking **Move Reservation**.

You can also move **Multi-segment** and **Share Reservations**. When you select a reservation with shares to move, you can select which share reservation(s), if any, will move with the primary reservation to the new property.

- **Block availability and booking:** When you select a property with the **Business Block OPERA Control** active or with the **OPERA Cloud Sales and Event Management subscription** active, a **Block filter** appears, and you can search and select a block for the selected stay dates.

The availability results appear in an additional **Block Availability** tab alongside the **House Availability** and **Profile Details and Stays** tabs in the results section. By default, the Block Availability tab appears selected as the first tab.

You can view details, or book, or add a block rate to the **Trip Composer**. If there are no rooms available for the selected room type, and the block is eligible for the borrow, An **option to borrow** prompts you to borrow.

- **Smart search keyboard navigation** is enabled in the **Reservation Sales Screen** and allows you to move through the selected and available filter chips, update, or remove a selected filter chip, or add a new filter chip and enter or select a value using the keyboard keys.

- **Property Specific Sell Messages** appear in the property panel for each property of the availability results and can be viewed in Property, Detail, or Map views. If more than five rows exist, you can hover on any sell message to view it in full. An Expand/Collapse Sell Messages button provides the ability to expand/collapse all property sell messages at one time.

10.7. Reservation Upgrade - Powered by NOR1 PRiME OPERA Control Added

For properties with a NOR1 subscription, OPERA Cloud provides a new **Reservation Upgrade - Powered by NOR1 PRiME** OPERA Control in the Reservations group that controls the display of NOR1 upgrade offers in Stay Details and during the check-in process for eligible reservations.

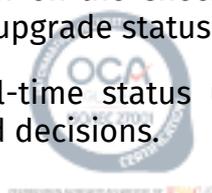
Nor1 PRiME Upgrades within OPERA Cloud Released

Properties can upgrade their guest experiences and help drive additional revenue with the new Nor1 PRiME Upgrade feature inside of Oracle Hospitality OPERA Cloud Services. Key highlights include:

- **Seamless Integration:** Nor1 PRiME upgrades are integrated directly within the OPERA Cloud interface, eliminating the need to switch between different applications.

- **Dynamic Upgrade Banner:** A banner on the Check-In Reservation screen and the Manage Reservation screen displays current upgrade statuses and available options.

- **Real-Time Updates:** Provides real-time status updates on all Nor1 upgrade requests, allowing for immediate and informed decisions.



- **Personalized Upgrade Offers:** Presents upgrade offers based on guest preferences and behaviors.
- **Flexible Pricing and Length Adjustments:** Allows modification of upgrade offer prices and durations to match guest preferences or promotional rates.
- **Detailed Upgrade Tracking:** Provides comprehensive details and statuses of previously requested and awarded upgrades.
- **Automatic Fulfillment Process:** Ensures all changes are accurately reflected in OPERA Cloud, streamlining the reservation modification process.

IMPACT OR OTHER CONSIDERATIONS

The **Reservation Upgrade** OPERA Control cannot be active concurrently.

10.7.1. Steps to enable

Activation of the Reservation Upgrade - Powered by NOR1 OPERA Control is initiated in NOR1.

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Reservations** group.
4. Locate and deactivate the **Reservation Upgrade** parameter (if active).

11. ROLE MANAGER

11.1. Enterprise (multi-tenant) Interface User Configuration Added

OPERA Cloud Identity Manager lets you configure and manage enterprise level (multi-tenant) interface user accounts.

12. ROOMS MANAGEMENT

12.1. Task Sheet Report Template Added to R&A



A Task Sheet report template based on the OPERA Cloud Task Sheet Style 12 Report is added to Reporting and Analytics (R&A).

13.SALES

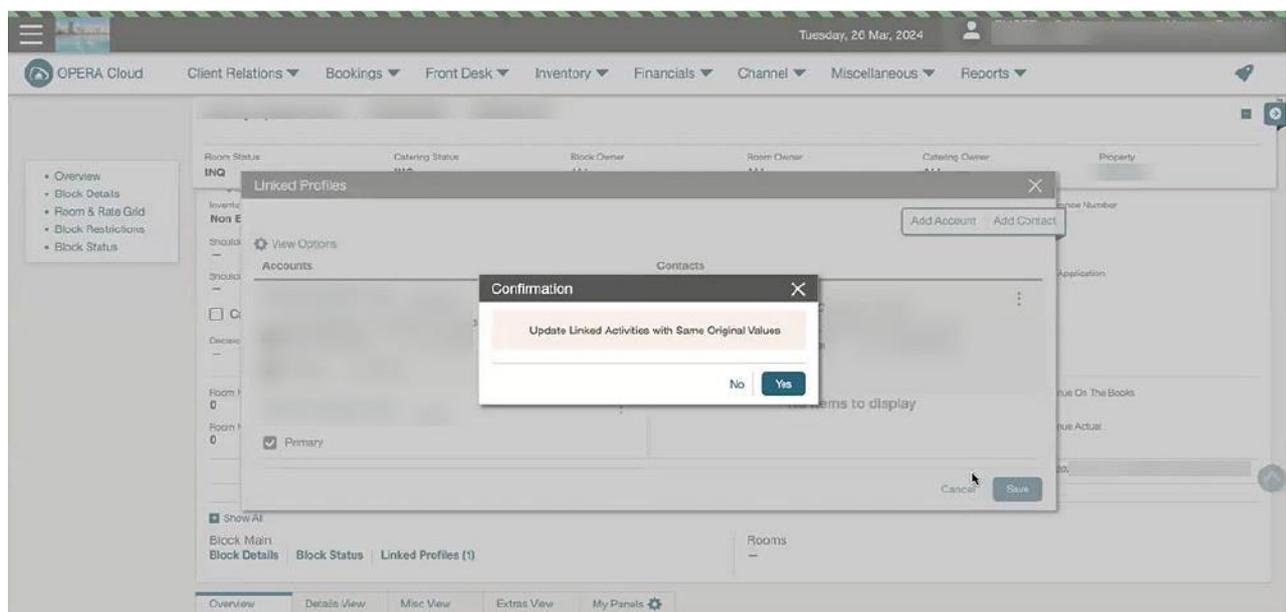
The Sales section applies to:

- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Essentials Edition.
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Standard Edition.
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition.

Features that are specific to the Sales and Event Management Premium Edition are marked with the Premium badge.

13.1. Sales Activities Updates for Block Changes Added

For properties with the **Business Blocks and Activities** OPERA Controls active, updating the **Primary Account, Primary Contact, Block Owner, Rooms Owner, or Catering Owner** prompts you to update the linked sales activities with the matching value as the block.



14. TOOLBOX

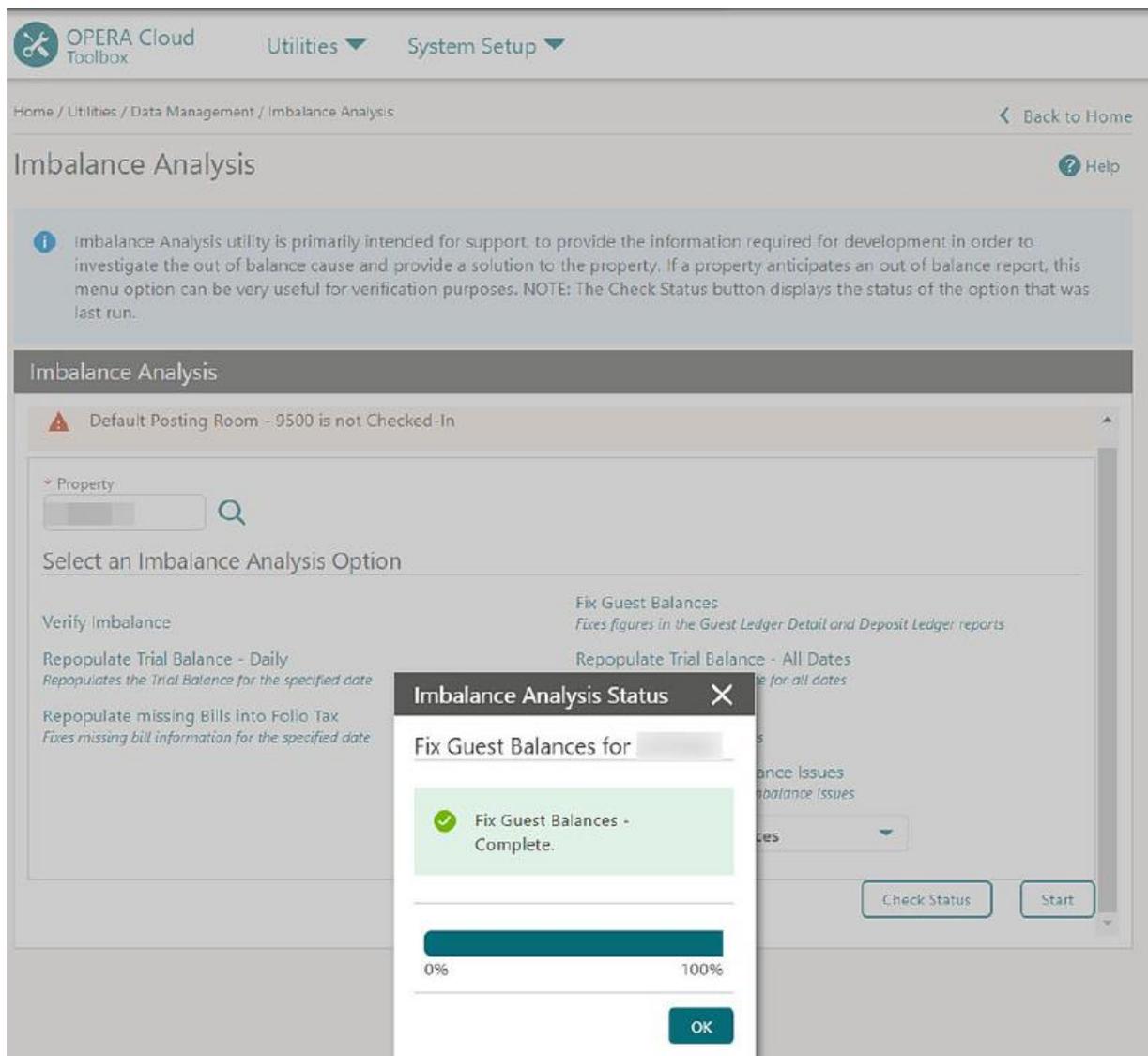
14.1. DASHBOARD TILE Outbound Type Added

A new DASHBOARD TILE Outbound Type added to **Outboard System Configuration** returns data from an external system for display on the External Content dashboard tile.

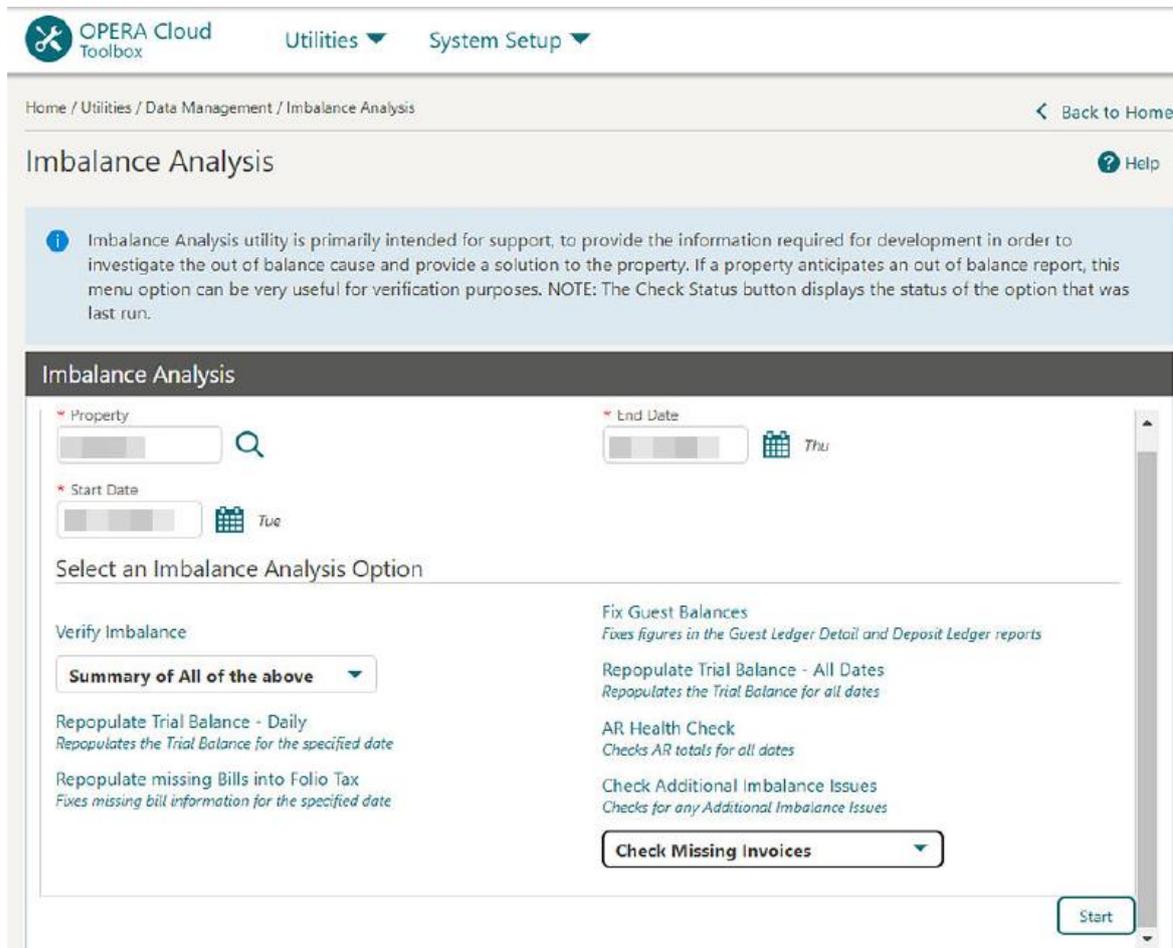
14.2. Imbalance Utility Updated

The **Imbalance Analysis utility** is updated with the following:

- The **Guest Balance** and **Deposit Balance** options that refresh data for a 5-year period without requiring manual date range entry.



- A **Check Missing Invoices** option added to **Check Additional Imbalance Issues** to identify invoices missing from the AR Invoice Header table, but are available in Financial Transaction tables.



15. Resolved Issues

15.1. Accounts Receivables

Bug ID	Description
36314739	You can use the Distribute option on the AR Account Setup screen to allocate an AR account to properties where it does not currently exist. If you attempt to distribute an AR account to a property where it already exists, an error message warns, "Account Number already exists," and the distribution process stops.

15.2. Block Management

Bug ID	Description
36802277	Reports for companies that have Corporate IDs with alphanumeric characters generate as expected.
36792792	When a non primary account and contact are linked to a block, a broken link icon appears on the Block Overview.
36765130	Multiple users can simultaneously book a reservation for an elastic block when there is only a single room available in the allocated inventory.
36700162	The Event Status changes appear in the correct order when your data is migrated.
36683209	The sample_sc_quote report displays the date format correctly.
36668899	The Catering Status change updates for all Sub Blocks for Tour Series and Master/Sub.
36636614	You can create a linked contact for an account on block creation and select both account and contact at once.
36601784	When in Manage Block Reservations, and a Linked Profile is added to a reservation, you can use the Apply to All function to update reservations.
36601721	When the Business Blocks and Alerts OPERA Controls are active and block reservations exist, when an alert is added from Manage Block Reservations, and Apply to All action is selected, alerts are successfully added to all block reservations.
36579038	Performance in the master sub block area is improved.
36567064	You can change the status of a Master Tour even when one of the sub tours is in a cancelled status.
36564370	While changing the Master Block status and the Reservation Type, selecting Save and Apply on the sub block successfully updates the status and reservation type.
36563530	The Reservation Block Traces report shows only Block Traces that are pending.
36555823	The Block Cancellation/Lost/Refused reason descriptions show as Active and Inactive in the Configuration Change Log.
36555766	The Manage Block search screen displays the External References field if the Block External Reference and the New/Edit Block External Reference are deselected.
36554303	Editing capabilities are improved for the Master/Sub Block and Master Sub Block tour series.
36549674	An improvement made to the grppickup report from Manage Reports allows you to save Block Status filters when added.



Bug ID	Description
36545977	In Block Details under the Non Compete section, when you select the None radio button, the industry code in the Industry Code field is removed and no longer visible.
36545848	When making changes to the block dates using Edit on Block Details that require the room inventory is moved, you are prompted to use the Shift Block Date.
36513423	You can successfully copy a master block and its sub blocks from the I Want To . . . menu.
36503022	The rep_cont_merge report displays currency according to the property format.
36500126	The Property parameter in the sample_grmres_sales_std report correctly filters the properties selected.
36494576	When Block functionality is Active and a property code has numeric values, reservations from Rooming List are created successfully.
36486000	Search records appear in Manage Blocks when searching with the External Reference Number and are not case sensitive. Records also appear correctly with wildcard search using the percentage (%) symbol.
36475352	When Block functionality and Package functionality are active and you copy block reservations that have packages attached, reservations that are copied correctly display packages and do not duplicate.
36454654	When you are on a block in the Manage Block screen and go to the Function Diary, you no longer see events that are in the Lost status.
36448496	In the sample_cont_merge report, you can sort block deposits by date or by type.
36301556	A package added to a block will not be added when creating a new reservation for that block if the posting rhythm falls outside of the reservation's package dates.
36256387	When you are in Manage Block Reservations for a block and you change the block code of the reservation to another block, the Apply to All prompt for Block Reservations appears, and in the Apply Changes presentation, the block for which you are applying the change appears (not in the Block Code that was removed from the reservation).
35525880	You can see the sequence number of the Sell Messages added to your block.
35401983	On a block, you can delete existing block restrictions by selecting Delete or the Clear All option.
35286158	For properties with the Wash Schedule OPERA Control active, you can save a new block wash schedule, delete a template wash schedule, and save both the template wash schedule and the wash schedule in the same action.



15.3. Cashiering and Financials

Bug ID	Description
37001687	The Environment id (env id) information is incorporated into the bucket name pattern.
36990521	The OPERA Cloud Archive Solution is updated. In a scenario where a 0 byte file exists, the process continues without issues.
36937893	You can post deposit payments and deposit folios to on-hold reservations. These actions automatically confirm the reservation.
36871544	In a scenario where the CITY_TAX Formula is configured on a package, and the field for Packages To Include is blank, the calculation does not include packages attached to the reservation or Rate Code.
36842193	Room Types Distribution saves successfully in the Channel Property Rate mapping configuration without considering the ADS Max Rateroom Combinations Limit Channel Control.
36836066	Rate updates received from a yield partner process correctly.
36810513	When you submit Comp postings to a gaming vendor using the asynchronous process during End of Day, the postings include authorizerId, guestNameId, and resvNameId details.
36775400	Package Codes with the Transaction Code type Lodging and set up as Add to Rate Separate Line with a negative total are considered in the City Tax calculation when the Package Code exists in the Packages to Include field of the CITY_TAX package.



- 36775387 An updated CITY_TAX package code function correctly includes the Add Rate Separate Line packages and the Add Rate Combined Line packages in the calculation when populated in the Packages To Include field of the formula.
- 36775369 Package function CITY_TAX calculates the City Tax amount based on Adults and Children when set as a Per Person calculation and Child fields are set with a value of N.
- 36774815 You can issue a prepaid card using the Chip and PIN payment method.
- 36769866 The CITY_TAX package code function is updated to calculate using the Room Type to Charge field value when updated on the reservation Stay Details.
- 36757298 The Currency Code selection list on Manage Cashiers opens without error and functions properly.
- 36734762 The Multiple Promotion Code Comp Routing OPERA Control is hidden.
- 36703420 The following message appears to prevent splitting when the associated generates are billed: "The charges cannot be split because the associated generates of the selected charges have already been billed."
- 36698738 The Advance Folio generation step during check in correctly shows only the options that are selected in the "Suppress Advance Bill Options."
- 36658839 Dynamic SQL execution improves performance when making queries using the User Defined Fields (UDF) function.
- 36652861 When the transaction subgroup code is deleted, it is also removed from the filter LOV screen of the subgroup.
- 36639081 Comp Posting approval and Comp Posting reversal transactions send approval requests to the gaming vendor and update the transaction status based on the response.
- 36634036 In a scenario where the Advanced Deposit Handling OPERA Control is set to generate a Deposit Folio (value 4,6,9,11,13,15 or 16), and you perform a folio settlement where Deposit Transfer transactions exist for positive and negative Deposit Folios, and the Balance is 0.00 prior to settlement, then the corresponding folio displays Folio Amount 0.00 on the Folio History screen.
- 36630655 You can turn off Foreign Currency Codes and the Ability to Quote Rates in Foreign Currencies OPERA Controls when the resort does not have rates codes other than property currency.
- 36627309 You cannot split charges after billing the associated generates.
- 36621169 The following applies to Enterprise-level users with access to multiple chains: 1) If you are logged into a single chain while the End of Day procedures up to and including "Posting Room and Tax" are running, the activities are identified by your username 2) If you are logged into multiple chains while the End of Day process has not yet completed the "Posting Room and Tax," the activities are logged with an internal user instead of your own.
- 36616556 The Greek Trial Balance (trial_balance_tax_01) report is updated. The Group and Subgroup descriptions appear for each section when grouped by Transaction Group and Transaction Subgroup.



OPERATIONAL SECURITY, OPERA Cloud, ISO/IEC 27001, CERTIFICATION

- 36606313 If you enter the consecutive 12-30 numbers in the Supplement (or) reference field, and the value is a valid credit card number, the credit card number is removed from the Supplement reference fields on the Fixed Charges, Post it, and Passer by screens.
- 36594352 All Routing Codes are visible in Administration > Financial > Transaction Management > Routing Codes.
- 36592688 When Advanced Tax Handling for Deposit Folios is enabled at the property, the Deposit Balance Forward feature does not transfer the deposit balances during migration.
- 36592537 You can edit the transaction code in Administration without getting timed-out errors.
- 36586946 From the Batch Deposit screen, you can process deposits that have a due date set to the current business date. Batch Deposits do not process payments with a due date other than the current business date.
- 36584854 The Arrival From field shows the property's business date on the Other Reservations search screen (Billing > Other Reservations > Arrival From).
- 36575693 In a scenario where the Credit Bill OPERA Control is active, you turn on the Check for Credit Bill Folio on Settlement OPERA Control, and then inactivate the Credit Bill OPERA Control, OPERA Cloud considers the Check for Credit Bill Folio on Settlement OPERA Control to be off.
- 36562821 When the Advanced Deposit Handling OPERA Control is set to seven, and you navigate to the Deposit/Cancellation screen for a reservation, the following is true:
- The link for Post Unallocated Deposit appears when you select the actions menu on the right side. A deposit receipt gets created when you post the deposit payment.
 - The link for Post Deposit appears when you select the actions menu on the right side of a Deposit Rule. A deposit receipt gets created when you post the deposit payment.
- 36547456 In a scenario where the Advanced Tax Handling for Deposit Folios OPERA Control is on, the departure date for a cancelled or no-show reservation is in the past, and a deposit exists on the reservation, the deposit matures/transfers to the guest ledger when you view the reservation's Billing screen.
- 36542334 You can generate credit bills with multiple payment methods when the Foreign Currency Codes OPERA Control in the Cashiering Parameter is Off.
- 36534960 The Comp Authorizer screen displays the associated Accounts Receivables number if one exists.
- 36523651 The updated Folio Style 18 no longer displays the guest name and room number in the description of each posting on the folio.
- 36514479 In a scenario in which you generate a Pro-Forma Folio for a reservation with one or more package allowances, and an error occurs with the folio, the temporary Pro-Forma transactions for profit and loss are removed correctly during the End of Day. As a result, the balance of the Package Ledger is no longer affected by these transactions.
- 36495983 When the Debit Bill OPERA Control is on, and you access Folio History from the Billing screen, the link for Generate Debit Bill appears after selecting the Actions icon for a folio record.
- 36485334 When Permanent Folio Storage is active, folios are emailed successfully with the correct title and details.
- 36475566 During the End Of Day process, If you reinstate the checked out reservation during the update Business Date procedure execution, the process stops and prompts you to check out the departure reservation.
- 36449314 The Auto Folio Settlement process filters reservations based on the days since Auto Settled Value and settles the folios.



- 36440242 For properties with the Consumable Inventory OPERA Control active, the following changes apply to Monitoring Consumable Inventory:
1. The New/Edit Consumable Inventory Task is moved to the Financial Admin (under Financial Transactions).
 2. The Consumable Inventory label (OPERA Cloud>Financials>Cashiering) is changed to Monitoring Consumable Inventory.
 3. From the Monitoring Consumable Inventory screen, you can apply the new search filters after clearing the existing search.
 4. The Changes Log for updating the Stock Adjustment is logged under the Group Configuration.
 5. The description of the Consumable Inventory OPERA Control is rephrased to the following: "Allows for the configuration of consumable inventory items and the monitoring of inventory levels through the tracking of item charges posted from financial areas."
- 36355374 In a scenario where the Automatically Transfer Generates with Main Transaction OPERA Control is inactive, a transaction or package is transferred from one window to another window, the corresponding generates transactions remain on the original window, and a fiscal settlement is performed, the generates are not included in the fiscal payload for the settlement window without generates.
- 36352793 In a scenario where you view the Folio Types configuration screen from the Hub level, the table displays the correct column headers.
- 36320471 The Rate Code description appears along with the rate code in the Search and Select Advanced Daily Base Rate pop-up when the Daily Pricing Schedule is selected.
- 36275861 An appropriate warning message appears when creating a Negotiated Rate with the information related to the Default Transaction Code is missing.
- 36272366 When accessing the Yield Market Types functionality, the New and Edit options are unavailable if the New/Edit Yield Market Types role is disabled/unchecked.
- 36272300 When copying yield categories between properties, only the properties with the Yield Management OPERA Control activated are available for you to select.
- 36267567 In a scenario where you settle a folio, and the sequence of the corresponding Folio Type is expected to roll over from a 20-digit number (999999999999999999) to a 21-digit number, the following message appears: "The folio cannot be generated. The Folio Number for the Folio Type exceeds 20 digits."
- 36267044 You can select Transaction Codes by switching between Room Class and Room Type with verified room type values saved correctly.
- 36266848 An appropriate warning message appears when the information related to the end of the Length of Stay is less than required.
- 36222837 When you add a pricing schedule for a room type that is not defined in the rate header, a proper validation message appears.
- 36200021 Package charges configured with the posting attribute "Included in Rate" route automatically to the target billing room after they are posted. You can route existing charges by performing a Refresh Room routing.
- 35688342 When attempting to access purged credit card details, the message "Credit card details have been purged" appears on the Credit card details screen.
- 35302953 The new merge code, ACTUAL_POSTING_BUSINESS_DATE_TIME_ISO, is available for sample_folio.rtf. The code displays the Date and Time using the ISO format YYYY-MM-DD:THH:MM:SS.
- 36010956 End of Day reports configured to generate at the end of month generate correctly on the last day of month.



15.4. Client Relations

Bug ID	Description
36995561	Profiles generate successfully through the postProfile, postGuests, postCompanies, and postEnrollment operations utilizing the registeredProperty attribute, provided that you have the necessary access to the specified chain or resort.
36991689	Introduced a new Environmental Control, "Outbound Timeout," with a default value of 120,000 milliseconds under OPERA Cloud Toolbox > System Setup. The value defined under this control determines the maximum waiting time to communicate with the external system during profile lookup.
36796330	When the OPERA Control Extended Account Name Search is active, you can search account profiles with Name 2 and Name 3.
36903719	The expiration date displayed for Tier Management Upgrade or Renewal Batch Record Details is determined by the old membership expiration date.
36897387	Upon clicking the Scan ID Document link and providing mandatory details in the ID Document Scanning Comparison screen, you can save the record and find your document by clicking the Identification link under the Profile section. Note: Post upgrade process, you must clear cache and open the application in a new browser.
36891938	In the suspended stays screen, you can filter suspended stays using the import data field date.
36806711	The mandatory fields appear when you perform a profile lookup.
36801850	You can process Stay records from the suspended Stay Records screen.
36765441	You can access the Suspended Profiles screen without errors.



- 36528834 You can edit an existing Channel Negotiated Rate record successfully.
- 36528827 When adding Identification Details to a profile from OPERA Cloud, identificationInfo details are sent only after the putProfile request.
- 36519613 You can select and review records within the Profile Match list.
- 36511506 Guest Salutation and Envelope Greeting are updated when Title and Language are updated.
- 36487613 You can view the Inherited Negotiated Rate icon for a child profile when a relationship exists.
- 36454985 The Alternate Name field is successfully updated on Sales Account profiles.
- 36305181 You can view the Accounts Receivables Number Central field while creating and modifying the guest or contact profiles, which also appear on the Profile Overview and Profile Details screens.
- 36294505 You can update and save membership configurations even if all mandatory configurations are not configured. During the membership update, you receive alert messages informing you of the areas that need your attention in terms of configuration.
- 36105154 When logged in at the chain level, you can save global attachments.
- 35733164 You can add and modify the Legal Company field for both guest and contact profile types.

15.5. Country Specific



Bug ID	Description
36889912	<p>Country Specific - Italy:</p> <p>A change for Italy E-Invoice Exports (IT_E-INVOICE, IT_E-INVOICE_DAY) allows up to 1,000 characters in the field for Descrizione (section 2.2.1.4). If the value exceeds the maximum number of characters, the value is truncated to 1,000 characters in the Italy E-Invoice Export files.</p> <p>Note: The Export does not need to be recreated from a template for this change to take effect.</p>
36889877	<p>The following is generically available but should be reviewed by properties in Dresden, Germany:</p> <p>In a scenario where the Package Code formula CITY_TAX and a value is entered for the Special Calculation Rule parameter, new values are available to assist in the required calculation of City Tax when set as calculating using Room Net Gross = GROSS.</p> <p>Value P = Calculation using Gross Room Revenue and the total number of persons (Adults + Children) on the reservation. The total is not rounded down to the nearest Euro Cent. Value PRD = Calculation using Gross Room Revenue and the total number of persons (Adults + Children) on the reservation. The total calculated is rounded down to the nearest Euro Cent. Value A = Calculation using Gross Room Revenue and the total number of adults on the reservation. The total is not rounded down to the nearest Euro Cent. Value ARD = Calculation using Gross Room Revenue and the total number of adults on the reservation. The total is rounded down to the nearest Euro Cent. Value C = Calculation using Gross Room Revenue and the total number of Children on the reservation. The total is not rounded down to the nearest Euro Cent. Value CRD = Calculation using Gross Room Revenue and the total number of Children on the reservation. The total is rounded down to the nearest Euro Cent.</p> <p>NOTE: There is no change to the calculation when using existing values for Special Calculation Rule of Y or N.</p>
36809232	<p>Country Specific - Italy:</p> <p>An update to the Custom Charge and Redemption Summary report (custom_charge_summary.rtf) includes Custom Charge Exemptions that are configured as 100% exempt.</p>
36775344	<p>Country Specific - Italy:</p> <p>The IT_E-INVOICE and IT_E-INVOICE_DAY Country Exports are updated. In a scenario where a Deposit Folio exists for a reservation and a Credit Bill is generated against the Deposit Folio tag <TipoDocumento> is populated with the value TD04.</p>
36775342	<p>Country Specific - Italy:</p> <p>The IT_E-INVOICE and IT_E-INVOICE_DAY Country Exports are updated. In a scenario where a FATTURA or NOTA DI CREDITO is generated, and the payee profile communication screen does not contain the communication type PEC, but does contain a generic communication type, the export does not display the tag <PECDestinatario>.</p>
36655465	<p>Country Specific - Portugal</p> <p>The PT_SAFT_104 Country Export generates successfully.</p>
36622242	<p>Country Specific - Spain Police Registration</p> <p>Cards are not triggered for reservations with Group, Travel Agent, Source, or Company Profile types.</p>



- 36548900 Country Specific - Philippines.
When You make an unallocated payment in Accounts Receivables, the payment amount appears on the Acknowledgement Receipt generated.
- 36524326 Country Specific - Italy:
In a scenario where two Credit Folio Types are configured (one is linked to Ricevuta Folio Type and the other is unlinked), a Fattura Deposit Folio is generated for a reservation, the Deposit Transfer transaction is posted during check-in, and credit is due on the Billing screen during settlement, the Credit Bill generates successfully using the unlinked Credit Folio Type.
- 36516988 Country Specific - Philippines:
Accounts Receivable statements generate successfully for the customized sample_statement_philippines.rtf.
The Acknowledgement Receipt Report is updated to display all Acknowledgement Receipt numbers generated for the selected date range.
- 36514939 Country Specific - Greece:
In a scenario where a Package Wrapper transaction posts with an exclusive tax generate transaction defined in the Tax Folio Transaction Codes OPERA Control, and the Package Wrapper transaction routes to another window, the Tax Folio transaction remains on window 1, and you perform a folio settlement, then the Tax Folio generates successfully for window 1, and a normal folio generates for the window with the Package Wrapper transaction.

15.6. Distribution Management

Bug ID	Description
36523814	You can modify and distribute Channel Negotiated Rates records to various targeted properties.
36398840	The Channel Description column is removed from the Channel Negotiated Rates search screen.

15.7. Events

Bug ID	Description
36778119	In the Function Diary, the filter option for Days of Week and the Multi Day views work as expected.
36697738	The Banquet Event Order (BEO) displays the package revenue per person price for each revenue type.
36693325	You can update Events to Waitlist if using Multi-Edit Events functionality by updating Function Space (also with Alternate Space).
36693211	You can update Events to Waitlist if using Multi-Edit Events Functionality by updating Date and Time.

- 36639333 The following labels are translated into the selected language when generating the Banquet Check by Event from a report group:
 - Business Block Name: SC_BUSINESS_BLOCK_NAME
 - Arrival: SC_STD_ARRIVAL
 - Departure: SC_STD_DEPARTURE
 - Block ID: SC_BB_ID
 - Event ID: SC_REP_BEO_EVENT_ID
 - Qty: REP_PFI_QTY
 - Curr.: REP_PFI_CURR
 - Unit Price: REP_PFI_CURR
 - Orig. Unit Price: SC_ORIG_UNIT_PRICE
 - Discount %: IFC_WEB_ITEM_DISC
 - Total Discount: SC_TOTAL_DISCOUNT
 - Total: SC_STD_TOTAL
 - Signature: REP_PFI_SIGNATURE
- 36597076 Event attendees updated in Blocks updates the attendees in Events. Selecting and deselecting the Guaranteed Attendees checkbox in Blocks updates the same for Guaranteed Attendees in Events.
- 36572039 When there is a conflict, events are waitlisted when updated from the Multi-Edit Event functionality.
- 36571657 The Event Management Services cache clears successfully without any error.
- 36544082 The Function Diary displays the catering currency format selected.
- 36527591 In the Function Diary screen, you can select rooms only from the Advanced Hint Box Values and Show Advanced Hint Box Elements to see the room count information.
- 36522844 You can save a Menu Item successfully with Description, Origin, Name, and Restriction Fields with the allowed number of multi-characters.
- 36504477 You can add the Catering Package with translation description as null.
- 36350170 The Doorcard field in event details is updated and saves successfully.
- 34680006 You can manage and edit a Catering Package price without errors.

15.8. Exports

Bug ID	Description
36487856	The BH_DAILY_SUMMARY and BH_DAILY_SUMMARY_DAY exports are updated to include the sum of all guests on a reservation in the total for residency, and the BH_DAILY_SUMMARY (end of day report) is updated to calculate the total number of checks for the previous business date. NOTE: Existing Exports already configured reflect the updates when data is exported.
36451247	You can configure the EDW Exports (Enterprise Data Warehouse) using the New From Template action, which includes Component Exports.
36447098	You can create a component export correctly with the Data Source EXP_BOF_REVENUE_RECORDS and export data.
36415648	The Transportation Codes Export Mappings displayed on the screen show only the codes configured in the property as expected.
36264436	On the Enterprise Data Warehouse (EDW) export, the calculation of Total Rooms Sold (TRS) includes No Show rooms.

15.9. Front Desk

Bug ID	Description
3699673 2	When searching the Room Assignment screen by Confirmation Number(s), you can select the reservation(s) in the results grid and use the action buttons at the bottom of the screen (Mass Check In, Auto Assign, and so on).
3691734 3	You can view Business Card information for a reservation during the room assign process when accessing the room assignment flow from the search results I Want To . . . menu or from the Assign Room link in the search results.
3673329 0	Default key options appear in the Create Room Keys screen.
3665889 1	When postReservation or putReservation includes commentType for a note, but does not include a notificationLocation, the notificationLocation inherits the commentType.
3648653 9	The Check Out Zero Balance button is visible when the user language is English, or any other language, and the reservation balance is zero.



- 36789431 OPERA Cloud Exchange - Message Status - Message To External System search results show the Enqueue time value per the property time zone.
- 36783162 OPERA Web Self-service regional availability with chain code returns availability for all the resorts in the chain.
- 36770846 Authorization token successfully returned with userName and passwords passed as query parameters in the token endpoint of opera-basic-authenticator service.
- 36730544 The OPERA Cloud Exchange Message Status screen allows you search all profiles created if Module='Profile' is selected. Otherwise, profiles appear only for the selected property.
- 36725548 The Outbound OPERA Xchange Interface (OXI) XML generated using DBMS_XMLDOM API should be similar to the MICROSIFC generated OXI XML.
- 36725495 Cloud Hub applies the configured Interface mappings for the Revenue Type group and processes the OPERA Xchange Interface message.
- 36716908 ADS (Alternate Distribution System) messages work with the OPERA Cloud Identity Management as expected.
- 36704071 When updating or deleting a Reservation Type in Administration, an Update Reservation Type or Delete Reservation Type business event generates respectively.
- 36678626 The OPERA Xchange Interface (OXI) dashboard tile allows you to configure for Central Interfaces and shows the statistics for the configured interface.
- 36655238 The GDS-Session Inventory Control OPERA Cloud Control (Under Channel Management) is now a Hub (Chain) Level control. This ensures OPERA Web Services reservations are confirmed successfully should the GDS-Session Inventory Control be set to Y.
- 36650979 Any reservation created by an integration using legacy OPERA Web Self-service (OWS) correctly populates Gross Rate, Net Room Revenue, Room Revenue, Total Revenue, and Total Revenue Tax.
- 36649913 In properties where the Requires Line Number Setup option is selected in the configuration of a DLS Interface, when you create a room key, the request message sends the roomId as the line number to the Door Locking System.
- 36639693 OPERA Xchange Interface (OXI) processes and sends the generated Night Audit messages to external system, EZRMS2.
- 36636913 The OPERA Web Self-service (OWS) Future Booking API now has default values for the OWS Future Booking Date Range and the OWS Future Booking Row fetch parameters set to one day and 500 records respectively. Consequently, the operation returns data for one day before and after the business date and returns 500 records by default.
- 36597925 Award Reservations created by Oracle Hospitality OPERA Web Self-service (OWS) are issued correctly to the member's profile, and points are reflected as expected.
- 36587913 In OPERA Cloud Exchange, Interface Setup, Profile Match Rules allow you to configure the Match Rules with the points.

- 36579931 The OPERA Web Self-service (OWS) General Availability webservice performance shows improvement when a large number of rate codes are configured with "Included In Rate Packages" attached.
- 36575470 The Sales Itemizer in the Point of Sale interface works without exception errors.
 - Set up a new itemizer
 - Edit the itemizer
 - Delete the itemizer
- 36567984 When you select messages to reprocess in the ADS Reprocess screen, the messages get sent successfully to the external system.
- 36553934 When the Rate Ownership Handling OPERA Control is active and the Rate Protection Type is set to Central, OPERA Xchange Interface (OXI) processes the inbound Rate OXI/XML message without removing the Rate Protection flag.
- 36545638 In properties where the Queue Rooms OPERA Control is active, the Update Queue Room Business Event is activated whenever there is a modification to the room assignment for a reservation that is presently in the queue.

- 36531984 The Universal Payload includes the correct NetAmount value in the following scenario:
 - Tax Types functionality is on.
 - Tax Type Calculation is set to Profile.
 - Tax Type of the payee profile is changed after room and tax are posted.
 - You generate a fiscal folio.
- 36524304 The maximum default OPERA Access Point (OAP) Connection Pool size is 250 in the OPERA Electronic Distribution Suite (OEDS) Configuration Editor.
- 36494518 The Oracle Payment Interface (OPI) Token Proxy Service OPERA Control is visible for both OPERA Cloud Central and OPERA Cloud Distribution subscriptions.
- 36493148 The external system created as part of Outbound Configuration, with enable external system, can be edited to add or activate new properties onboarded.
- 36438955 Improvements to the Fiscal Payload informs the same Invoice Fiscal Partner's Fiscal Folio parameters in the User Defined Fields section of the payload while sending an Offline folio from Folio History.
- 36404328 You can create external system codes consisting of more than 10 characters.
- 36293639 An issue with sending an Interface Status Update Business Event is resolved with the following results:
 - An interface status update Business Event with Message Light Off is sent when there is at least one unread room guest message attached to a reservation during checkout or reverse check in.
 - An interface status update Business Event with Message Light On is sent when there is at least one unread room guest message attached to a reservation during check-in or reinstate checked out.
- 36266184 The Keys Changes log shows the Key Option description when the Room Feature and Key Option have the same code.
- 36266102 The Create Room Keys panel loads fully when you move a room using an offline, outbound door lock system.
- 36015497 The list of KIOSK Payment Method mappings in Channel Controls includes the Chip and PIN payment method.
- 35930763 The Changes Log captures changes to the external database configuration.
- 34990640 Device IP/Encoder length in the Workstation Setup is restricted to 10 characters.
 Note: For existing encoders greater than 10 characters, when you try to create keys, you will get an unexpected error.
 Solution: Go to the Door Locking System (DLS) Interface configuration and update the encoder length to 10 or less than 10.
 If the interface has "Device/Encoder number is greater than 10," an error appears stating "Encoder number cannot be greater than 10." In this case, all workstations that have "Device/Encoder number > 10" need to be corrected.
 If there are more than one encoder greater than 10 characters, then delete all of them, keep only one, and edit it.

15.11. Membership

Bug ID	Description
	You can fetch Membership records for Properties not present or not active in OPERA Cloud.
36933681	Membership Promotion Codes appear in the Membership Transaction when the Membership Points are calculated based on the Promotion Code.
36930517	When merging profiles with memberships attached, the unselected membership is inactivated on the final profile.
36907640	Membership Information for Loyalty Programs displays the data received from the Loyalty System.

- 36900621 Membership Card Expiration populates based on the Membership Type/Level. If No level is selected, it defaults to the Expiry period based on Rolling or Calendar. For the calculation period, Calendar Year defaults to one year from the time of enrollment if only month is selected.
- 36860418 You can add membership to a profile successfully.
- 36830299 You can view the correct resort records in the Reporting & Analytics portal while importing membership transactions.
- 36789790 You can create or edit a Membership Type in OPERA Cloud Administration based on the New/Edit Membership Types user task.
- 36789774 You can view and access the Search available member package awards link on a primary Loyalty Membership profile's reservation.
- 36780702 The Upgrade Tier process considers renewal of a membership based on the Re-qualify on Upgrade configuration under Membership Type Point Calculation and Tier Management.
- 36774930 The membership expiration date populates correctly when a membership level is added or changed.
- 36743426 You can generate membership numbers from OPERA Cloud for the external system configured for the primary membership type.
- 36619153 You can reactivate an inactive membership on a profile, and the membership number is correctly validated for duplicate membership numbers.
- 36557039 When creating a Guaranteed Membership Rate Rule, the Latest Time of Booking and the Number of Days before Arrival Fields are mandatory.
- 36532207 Channel Reservations updated:
 If the membership passed in a reservation message is not valid in OPERA Cloud, a reservation is created without the membership. An internal comment added to the reservation indicates the membership does not match with the Central Records.
- 36498859 You can manage Memberships for a checked-out reservation before the End of Day procedure runs.
- 36056941 Membership Level Benefit applies for a profile based on the End Date configuration of the Level Benefit.



15.12. Miscellaneous

Bug ID	Description
36705457	You are redirected to the Chain selection screen when you initiate the Switch Chain action.
36680913	You can delete hubs that were created as part of a migration.
36671069	Update Reservation Changes Log entries no longer show attributes as changed when the difference is due to the property system time being on a date different from the database system date (due to difference in time zone).
36655127	When properties are being provisioned using standard SID, the provisioning will automatically contain an application parameter for MULTI_PROPERTY set to N or Y instead of null.
36641471	The Log Level associated with the FetchHotelAvailability functionality for Guaranteed Rates is changed to finer (level 4).
36612693	The Reservations Activity Tile and the Complimentary/House Use Dashboard Tiles translate correctly when the Language is set to a value other than English.
36602172	When OPERA Cloud is using OPERA Cloud Identity Management, the Changes Log Search selection list displays the Oracle Hospitality Integration Platform (OHIP) clients.
36557344	Removing unnecessary code that was no longer used by OPERA Cloud and was causing unwanted exceptions achieved general performance improvements.
36504455	No error appears when adding the ToDo tile to the Dashboard.
35227942	You can add the Room Status and Departure tiles on the OPERA Cloud dashboard without encountering errors.

15.13. Mobile

Bug ID	Description
36599035	When using the mobile Task Companion, you can select a Task Sheet, go back to the Task Sheet selection screen, and re-select that same Task Sheet.
36253525	The Task Companion menu item in the Mobile version of OPERA Cloud (/mobile) is available when one of the following OPERA Controls is active, either Task Sheets or Advanced Task Sheets.



15.14. Property APIs

Bug ID	Description
	The Async API operation ID startSetDailyRatePlanSchedulesProcess is updated to update the rateByAgeBuckets when the Child By Defined Bucket OPERA Control is enabled, provided the Child Rate buckets are configured correctly.
36977856	You can add notes to putBlock in the BLK API module without encountering errors.
36903442	The hotel-id context value (OPERA Reservation System (ORS) is removed for getGlobalExchangeRates API.
36846694	Profile Membership details update successfully when using the changeMembership operation in the CRM API.
36809885	The getStagedProfiles, the deleteStagedProfiles, and the processStagedProfile are exposed through Oracle Hospitality Integration Platform (OHIP) when and you can successfully make external calls.
36789673	The putProfile operation in the CRM API updates the profile based on the profileId.
36684601	When creating a restriction through the postRestriction API, an added validation guarantees that the Day of the Week element is informed as part of the restriction information.
36674873	The async operation getReservationsDailySummary in the Reservation Async API returns data in a timely manner.
36673919	When a sub block is cancelled, the cancellation description appears in the business block. In the REST API, the cancellationDescription and the cancellationDate appear for each sub block. The lastModifiedDate is updated accordingly to the most recent change applied to the block or sub block.
36671056	The descriptions of the following Async operations enhanced for the getReservationsDailySummary operation (Reservation Async API) and the getBlockAllocationsSummary operation (Blocks Async API).
36661070	The setRoomCondition API no longer allows you to place a room condition on a component suite. If a condition needs to be placed on a component suite, it should be placed on at least one of the component rooms that make up the component suite. You can still place a hold on a component suite using the placeRoomOnHold API.
36651079	In the getRevenueInventoryStatistics Async API (Inventory Async API) response, the cancelledRooms field does not account for reservations with pseudo-room types, regardless of whether the reservations are for past, current, or future dates.
36631329	You can run the operation postBlock added to the BLK API with company details.
36616154	The putHotelInterface operation in the INTCFG API is modified. If you attempt to activate key pin functionality when the Display Key Pin is inactive, an error appears stating: "Please request the administrator to enable the Display Key Pin OPERA Control to activate key pin functionality." The keyPinActive field under generalInfoType is functional only when the Display Key Pin OPERA Control is active.
36572103	When marking a block reservation as Do Not Move, the (post)roomAssignments API no longer sends the updateRoomTypeCharged element as true. It will be true only when you make changes to the Room/Room Type.



- 36562437 An improvement to getReservations operation (RSV API) returns the most recent profile communication type for the primary phone number.
- 36553790 You can use the PostARPayments API to post an AR payment to the AR account by including a cashier ID in the payload without encountering the Invalid Cashier ID error.
- 36551107 An error handling system resolves the intermittent 404 Not Found errors in the HEAD and GET API calls for the Async API operations.
- 36539665 The getFinancialPostings operation (CSH API) supports fetching data for company names up to 2,000 characters in length.
- 36536621 When invalid requests are received for the postSellLimitsProcess Async operation (INV Async API), correct error messages are returned in the response.
- 36527949 The getReservationsDailySummary asynchronous API operation in the Reservation Async (RSVASYNC) module supports retrieving reservations with special characters in the profile section of the reservation payload.
- 36524093 You can use postProfile, putProfile, and postCompanyProfile with addressLine3 and addressLine 4 having null entries.
- 36515450 The getReservationsDailySummary Async API operation of the Reservations (RSVASYNC) module retrieves a single daily summary record for each date when requesting data with the startLastModifiedDate/endLastModifiedDate criteria.
- 36500477 You can use the publishedREPCFG.json, which includes the following operation IDs:
 - (PUT) changeGenericReports
 - (POST) postGenericReports
 - (DELETE) deleteGenericReports
 - (GET) getReportParameters
- 36497058 The postRatePlan API is enhanced by adding a validation message for "invalid market codes."
- 36486822 Based on the Data Residency Profile Nationality OPERA Control and TNG Outbound configuration for putProfile, When editing a profile from OPERA Cloud, the putProfile API request sent to TNG contains no extra elements and only fields per Oracle Hospitality Integration Platform (OHIP) specifications.
- 36481525 The response of the RSV ASYNC operation getReservationsDailySummaryProcess includes the SharedYN element. The SharesList object includes reservations meeting the following criteria:
 - Sharing No Show reservations for a past business date.
 - Sharing Checked Out reservations for a past business date.
 - Sharing Cancelled reservations.
- 36456196 Responses to FetchRateAwards, FetchProductAwards, and FetchUpgradeAwards SOAP operations in the OPERA Web Self-service (OWS) Membership WSDL will contain PointsRequired and points_required elements.
- 36298516 The Getpackages API returns package data as expected.
- 36082017 The correct warning message appear when you create a negotiated rate with an invalid rate code, which informs you that the rate code does not exist.
- 35489865 You can get the events for multiple block IDs through the API.



- 36562437 An improvement to getReservations operation (RSV API) returns the most recent profile communication type for the primary phone number.
- 36553790 You can use the PostARPayments API to post an AR payment to the AR account by including a cashier ID in the payload without encountering the Invalid Cashier ID error.
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- 36515450 The getReservationsDailySummary Async API operation of the Reservations (RSVASYNC) module retrieves a single daily summary record for each date when requesting data with the startLastModifiedDate/endLastModifiedDate criteria.
- 36500477 You can use the publishedREPCFG.json, which includes the following operation IDs:
 - (PUT) changeGenericReports
 - (POST) postGenericReports
 - (DELETE) deleteGenericReports
 - (GET) getReportParameters
- 36497058 The postRatePlan API is enhanced by adding a validation message for "invalid market codes."
- 36486822 Based on the Data Residency Profile Nationality OPERA Control and TNG Outbound configuration for putProfile, When editing a profile from OPERA Cloud, the putProfile API request sent to TNG contains no extra elements and only fields per Oracle Hospitality Integration Platform (OHIP) specifications.
- 36481525 The response of the RSV ASYNC operation getReservationsDailySummaryProcess includes the SharedYN element. The SharesList object includes reservations meeting the following criteria:
 - Sharing No Show reservations for a past business date.
 - Sharing Checked Out reservations for a past business date.
 - Sharing Cancelled reservations.
- 36456196 Responses to FetchRateAwards, FetchProductAwards, and FetchUpgradeAwards SOAP operations in the OPERA Web Self-service (OWS) Membership WSDL will contain PointsRequired and points_required elements.
- 36298516 The Getpackages API returns package data as expected.
- 36082017 The correct warning message appear when you create a negotiated rate with an invalid rate code, which informs you that the rate code does not exist.

15.15. Reports

Bug ID	Description
36788662	The Arrivals Detailed (res_detail) report will not showcase In Session status GDS reservations.
36684643	You can select and save multiple note types when editing or generating the Housekeeping Status Report (hk_allstatus).
36532162	When the Report Scheduler OPERA Control is active, and a new report is scheduled, you can enter multiple email addresses with a separator in the Destination for email delivery. Reports are delivered to all email addresses.
36498244	You can preview End of Day (EOD) Batch reports using the Sent To option from the End of Day Reports for the previously executed EOD.

15.16. Reservations

Bug ID	Description
36996735	In properties where the Room Rotation OPERA Control is active, you can remove the assigned room for a future Owner/Referral reservation that will convert the reservation to a non Owner/Referral reservation.
36990355	<p>A format update is applied for Fixed Charge Supplement in Nor1 Upgrades:</p> <p>The updated format of the Fixed Charge Supplement value applies when OPERA Cloud adds a Nor1 upgrade fixed charge. The new format is as follows: -For CM Upgrades: FDU: <category_id>; <category_name> -For eStandby Upgrades: eStandby Upgrade: <category_id>; <category_name> -For eXpress Upgrades: Express: <category_id>; <category_name></p> <p>The update ensures consistent and clear identification of upgrade categories across different Nor1 services and applications. It also facilitates the removal of upgrade charges across various applications (Nor1 Checkin Merchandising Standalone App and OPERA Cloud) and supports downstream Upsell Revenue Data Reconciliation logic dependent on the Fixed Charge Supplement format.</p>
36928215	From Look to Book (LTB), you can search account profiles with Name 2 and Name 3 when the OPERA Control Extended Account Name Search is active.
36833169	The External Reference field is added on Reservation Sales Screen search results.
36792140	You can add and manage notes on new reservations created from Reservation Sales Screen.
36785242	In Reservation Sales Screen, the Reservation Search screen does not display the Move button for any reservation having an existing financial transaction.
36776468	When the Shares OPERA Control is active, and you create share reservations using Create New Share on the Shares panel. The adult count defaults to zero to align with Look to Book.
36774809	In Reservation Sales Screen, the Smart Search bar displays a second row when there are many filtered chips selected.
36769408	In Reservation Sales Screen, an override dialog appears when you select a restricted profile.
36745858	You can scroll the property brochure based on the overflow of content on the existing panels for a given property.
36716559	In the Manage Reservations screen, reservations with open balances appear when the Open Balance checkbox is selected
36709325	Improvements to the transfer of a reservation with the same rate code configured in multiple properties prevents unforeseen errors.
36706098	Reservations from OPERA Cloud Distribution are created in OPERA Cloud without any performance issues.
36701187	In the Reservation Sales Screen, for multi-segment or single segment reservation searches, you can enter child ages for properties where Child Age Rate buckets are defined.
36700998	Reservation Sales Screen displays the floor plan images in the property brochure.



- 36700514 The following error messages appear in OPERA Cloud:
 - The reservation can not be modified or cancelled due to a block access exclusion value or Rate Code access exclusion value such as Create or Modify and Cancel which is managed for each block. (Exclude Message)
 - The reservation can not be modified or cancelled due to a block access exclusion value or Rate Code access exclusion value such as Create or Modify and Cancel which is managed for each block.
 - The reservation can not be modified or cancelled due to a block access exclusion value or Rate Code access exclusion value Modify which is managed for each block. (Exclude message)
 - The reservation can not be changed due to a block access exclusion value or Rate Code access exclusion value Modify which is managed for each block.
 - The reservation can not be cancelled due to a block access exclusion value or Rate Code access exclusion value Modify which is managed for each block. (Exclude message)
 - The reservation can not be cancelled due to a block access exclusion value or Rate Code access exclusion value Modify which is managed for each block.
- 36700249 In the Reservation Sales Screen property brochure, when hovering on the eye icon, View Details appears. When clicking on the eye icon, the resort details appear in an expanded dialogue box.
- 36678222 You can perform profile lookup and download from Reservation Sales Screen.
- 36674981 The amount calculated in Rate Information on the Look to Book Sales Screen, and for Total Cost of Stay on the Book Now screen, is calculated correctly for Children in Own Room reservations.
- 36674885 When there is a change in the rate amount over a reservation's stay, the amount that appears in reservation>roomStay>roomRates>total>amountBeforeTax returns the amount for the specified day.
- 36670632 In the Reservation Sales Screen reservation search, the share reservations with an assigned room number display the room for all shares.
- 36668730 When the Multi-Property OPERA Control is active, and two properties have the rep_cancel_summary report configured for each property, you can generate the report and display data correctly for both properties.
- 36649583 Reservations appear as expected in the Future and Past Reservation panel.
- 36649266 In the Reservation Sales Screen, all available filter chips are listed in the New Reservation search screen after returning from the In-progress Reservation screen.
- 36644076 As part of the postCombineShare API, you do not need to include a distributionType value in the payload while adding a sharer, and the Distribution Type applies from the DEFAULT_SHARE_PRICE_DISTRIBUTION_METHOD OPERA Control.
- 36637414 When searching for availability in the Look to Book Sales Screen without a Membership Rate Rule attached to the profile, the rate code appears based on the related Display Set configuration.
In addition, when searching for a profile containing a Membership Rate Rule, the minimum occupancy set in the Room Types determines the available rate codes for selection.
- 36622157 In the Reservation Sales Screen, the House Availability tab label is updated to "Availability."
- 36620142 Department Codes are sort ordered according to their sequence.
- 36612935 The Room Type filters in the Reservation Sales Screen do not include pseudo room types.
- 36607709 You can add packages to reservations with insufficient item inventory by overriding the item Inventory.
- 36600204 Membership Type and Membership Number fields on the Reservation Overview section of Reservation Check In display data for memberships added to the reservation, not memberships only linked to the guest profile.
- 36598695 When viewing a reservation that has a reservation status of Checked Out and multiple rate changes for two or more nights, the rate change indication appears next to the Rate Code and Rate as expected.
- 36596612 For users with their language set to Dutch (NL), when searching for reservations by selecting one or more reservation status, reservations in Cancelled status are returned only when the Reservation Status "Cancelled" is selected.

- 36528773 You are restricted from updating the Pre Stay Charging posting privilege for an In House reservation using Mass Update Payment Instructions.
- 36527129 When the Alerts OPERA Control is active and there are alerts on a reservation when you delete the alert, the activity appears in the reservation Changes Log.
- 36524105 In Reservation Sales Screen, an overlapping reservation dates warning message appears in the Trip Composer when you add multiple reservations for the same guest with the same stay dates.
- 36523966 In Reservation Sales Screen, the linked profiles added from the Linked Profiles tab appear in the Daily Details.
- 36523762 You can search for reservations across multiple rooms using a comma and space ', ' separator in the Room search filter on Reservation Search screens.
- 36523163 In Reservation Sales Screen, the Book & Close action buttons are available for closed rates in the Alternate Dates screen.
- 36520294 In Reservation Sales Screen, the multi-segment reservation does not appear in the Recent Records tile after you select End Call.
- 36515637 In Reservation Sales Screen, the associated profiles added in the Linked Profiles tab populate into the header in the In-progress Reservation screen.
- 36515406 In Reservation Sales Screen, hovering over the associated profiles in the Daily Details drawer displays a tooltip with Client ID.
- 36515383 In Reservation Sales Screen when editing individual rows in the Daily Details screen, all of the editable fields are visible without scrolling.
- 36514988 When the Sharers OPERA Control is active, and share reservations exist and checked-in for the current business date, and you reverse check-in for one of the sharing reservations, you can cancel the reservation.



- 36514925 In the Overview screen of Reservation Sales Screen, the Daily Details drawer opens when you select the Daily Details link in the right panel.
- 36514819 In Reservation Sales Screen, you can update the stay dates after adding the Include Closed Rates filter chip.
- 36514270 In Reservation Sales Screen for the Notes and Profile identification drawers, clicking off of the drawer before clicking the Update button displays a discard dialogue to alert the user that their changes are not yet saved.
- 36514096 From the Mass Update Reservations selection screen, the options for Routing, Traces, and Transportation are visible if the corresponding OPERA Controls are active. (Routing, Reservation Traces, and Transportation respectively.)
- 36507846 Prices related to guaranteed or non-guaranteed rate codes will be included with the amount related to the package elements when the package is added as part of the rate code configured.
- 36506021 Membership Rates Rules will be applied only for the period when the Guaranteed Rates are available.
- 36504460 In New Reservation Search in Reservation Sales Screen, once the Arrival and Departure dates populate, the dates remain as selected when the property or destination updates.
- 36496592 The Reservation Search screen displays availability for award rates.
- 36446126 In properties where the Auto Check In of Advance Checked In Reservations OPERA Control is active, you can set up an Auto Check In Start/End Time in a (HH24:MI) format.
- 36356160 On the Reservation Overview in Reservation Sales Screen (RSS), you can click the Packages tab and add, edit, or delete packages.
- 36338590 You no longer see an unexpected error when creating a reservation for a profile with zero loyalty points or for a profile with sufficient points when selecting and deselecting the Redeem Award checkbox.
- 36325422 A change is made to display a business event when a reservation is canceled from any workflow.
- 36322591 For properties with the Multi-Language OPERA Control active, the e-Sign Registration Card shows configured languages in the Language list of values.
- 36312070 When the Traces OPERA Control is active, and traces exist on a reservation where the status is either Pending and/or Completed, the Traces indicator on a reservation displays a correct count.
- 36261119 You can create a reservation with an external notification link when you select a room from the list of rooms available in Look to Book.
- 36245062 For waitlisted reservations, the upgrade awards available are no longer displayed.
- 36107309 When the Open Balance checkbox is selected in the Manage Reservation Search screens, you must select a property and a date range up to 365 days in the Arrival From/To a Departure From/To search.
- 36104832 The room type is retained on the Stay Information in the Look to Book Sales screen if you do not select an Upgrade Award.

- 36002118 The Include Closed Occupancy value is no longer available for selection in the Default Availability Option OPERA Control setting.
- 35993983 The list of values for "Color" in Market Code, Membership Level, and VIP configuration areas shows a single value per color option.
- 35884786 In the Reservation Sales Screen, the selected profile and room type preferences carry over to the reservation preferences.
- 35716675 When coping Booking Schedules in Administration, a change to the Copy Results indication displays the correct icon when schedules are successfully copied.
- 35159834 When the Share OPERA Control is inactive, a proper error appears when you try to assign a reservation as part of a putReservation to a room that is already occupied.

OPERATION SUPPORT PROVIDED BY 

15.17. Role Manager

Bug ID	Description
36831175	The Manage Interface User screen allows you to search by Interface Type to search for the respective type of Interface users created.

15.18. Rooms Management

Bug ID	Description
36809362	You can assign rooms to rooming list records when the room is available for the selected date range of the reservation.
36684152	The margins are adjusted on the Task Sheet report styles to better accommodate the display of data.
36539786	In properties where the Inspected Status OPERA Control is inactive, a green icon identifies clean rooms. In properties where the Inspected Status OPERA Control is active, a blue icon identifies clean rooms, and a green icon represents inspected rooms.
36483279	For properties where the VIP OPERA Control is inactive, the task sheet reports that have the VIP column present when the control is active (Styles 6, 8, 9L, 11) is correctly aligned for the Adults and Children columns.

15.19. Sales

Bug ID	Description
36616238	The Trace owner is the same as the linked owner code in Trace Definition.



15.20. Toolbox

Bug ID	Description
36699586	In OPERA Cloud Outbound Configuration, the I Want To . . . Data value Mapping selection allows you to configure conversion for the Room Type group.
36667327	A new validation guarantees that the upload status is marked as Complete when all files uploaded as part of the respective PAR are scanned and uploaded to the final area.
36587620	Jobs scheduled in the OPERA Scheduler or OPERA Chain Scheduler run based on the schedule define in OPERA configurations.
36539554	You can fix an imbalance from the Effective Package Ledger using the Auto Fix option.
36524114	For Data Import, when a deposit policy is attached to a reservation imported by Data Import, the deposit policy is calculated correctly considering all nights of the reservation.
36519079	The synchronization stay records status appears when you click OK on the Check Status pop-up.
36290876	You can select the Synchronize Room Status button within the Room Status Synchronization utility in Toolbox when you are logged in at Hub level. The Check Status button shows details after a synchronization completes.
36288481	The OPERA Cloud Exchange Communication Method screen Interfaces selection list displays options in sorted order.

16. Deprecated Features for OPERA Cloud

Gaming Outbound Configurations Deprecated

The following partner-specific Gaming Outbound Types are deprecated.

- GAMING_SGACSC
- GAMING_SGCOMP
- GAMING_IGT
- GAMING_KONAMI
- GAMING_ARISTOCRAT

The GAMING_CUSTOM outbound type is available for partner-specific custom integrations.

Italy - City Tax OPERA Controls, Reports, End of Day Procedures

The following Country Specific OPERA Controls are deprecated as Custom Charges functionality is used for posting local taxes.

Parameters



- City Tax Calculated After Ci Date
- City Tax Variance Calculation Based On Number Of Nights
- City Tax Variance Calculation Based On Rate
- Use Net Rate For Variant City Tax

Settings

- City Tax 2nd Increment Amount
- City Tax 3rd Increment Amount
- City Tax 4th Increment Amount
- City Tax 5th Increment Amount
- City Tax Applicable Room Nights
- City Tax Bucket Number
- City Tax Calculation Start Date
- City Tax Corrections Transaction Code
- City Tax Exemption Description 1
- City Tax Exemption Description 10
- City Tax Exemption Description 2
- City Tax Exemption Description 3
- City Tax Exemption Description 4
- City Tax Exemption Description 5
- City Tax Exemption Description 6
- City Tax Exemption Description 7
- City Tax Exemption Description 8
- City Tax Exemption Description 9
- City Tax Exemption Percentage 1
- City Tax Exemption Percentage 10
- City Tax Exemption Percentage 2
- City Tax Exemption Percentage 3



- City Tax Exemption Percentage 4
- City Tax Exemption Percentage 5
- City Tax Exemption Percentage 6
- City Tax Exemption Percentage 7
- City Tax Exemption Percentage 8
- City Tax Exemption Percentage 9
- City Tax Exemption UDF 1
- City Tax Exemption UDF 10
- City Tax Exemption UDF 2
- City Tax Exemption UDF 3
- City Tax Exemption UDF 4
- City Tax Exemption UDF 5
- City Tax Exemption UDF 6
- City Tax Exemption UDF 7
- City Tax Exemption UDF 8
- City Tax Exemption UDF 9
- City Tax Increment Amount 1
- City Tax Postings Transaction Code
- City Tax Price Per Person Calculation
- City Tax Threshold Amount for Variant 1
- City Tax Threshold Amount for Variant 2
- City Tax Threshold Amount for Variant 3
- City Tax Threshold Amount for Variant 4
- City Tax Threshold Amount for Variant 5
- City Tax Variance After Nights
- City Tax Variance Amount

City Tax Reports Removed



The following reports are deprecated as they are not associated with any OPERA Cloud functionality.

- IT_CITY_TAX (it_city_tax.rep)
- IT_CITY_TAX_STATS_EDIT (It_city_tax_stats_edit.rep)

City Tax End of Day Procedures Removed

The following End of Day procedures are deprecated as they are not associated with any functionality.

- Procedure to populate City Tax Statistics in ITALY (city_tax_italy.calcctstats)
- Procedure to populate City Tax Statistics by night, including Accompanying Guests, in ITALY (city_tax_italy.calcctstatsbynights)

The Italy - Oracle Hospitality OPERA Cloud Fiscal Reference Guide 2563778.1 is updated to exclude mention of these deprecated items.

BLK - deleteBlockWashSchedules Deprecated

The deleteBlockWashSchedules API is deprecated.

